From: Sent:

gm_gmssg_q01 <nobody@gm.com> Wednesday, January 15, 2014 3:47 PM

To:

Subject:

Internal notification for: G_0000183391 14008A - Safety Recall - Overheated Exhaust

Components - Customer Letter and Additional VINs Added

Attachments:

14008A bulletin.pdf; 14008 Inventory VINs 1-15-14.xlsx

Date: 1/15/2014

Ref. number: Service / Field Action / G_0000183391

Subject: 14008A - Safety Recall - Overheated Exhaust Components - Customer Letter and Additional VINs Added

GM CUSTOMER CARE AND AFTERSALES DCS3118 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

January 15, 2014

Subject:

14008A - Safety Recall

Overheated Exhaust Components

Customer Letter Added and Additional Vehicles Added

Models:

2014 Chevrolet Silverado 1500 and GMC Sierra 1500 Equipped

with 4.3L Engine (LV1/LV3) or 5.3L Engine (L83)

To:

All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

Bulletin 14008A has been revised to include a copy of the customer letter. Please discard all copies of bulletin 14008.

Included with this message is a revised VIN list that includes additional vehicles.

Customer Letter Mailing

The customer letter mailing will begin on January 16, 2014.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES