
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, March 07, 2014 6:06 PM
To:
Subject: Internal notification for: G_0000187213 Stop Delivery Order - 2013-2014 Chevrolet Express and GMC Savana - Equipped with RPO AK5 and C4M or 9E9 or C6Y
Attachments: US Stock BAC listing.xlsx

Date: 3/07/2014 Ref. number: Service / Field Action / G_0000187213
Subject: **Stop Delivery Order - 2013-2014 Chevrolet Express and GMC Savana - Equipped with RPO AK5 and C4M or 9E9 or C6Y**

**GM CUSTOMER CARE AND AFTERSALES
DCS3153
URGENT - DISTRIBUTE IMMEDIATELY**

Date: March 7, 2014

Subject: Stop Delivery Order

Models: 2013-2014 Chevrolet Express and GMC Savana
Equipped with RPO AK5 and C4M or 9E9 or C6Y

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2013-2014 model year Chevrolet Express and GMC Savana vehicles equipped with RPO AK5 and C4M or 9E9 or C6Y. The attached file provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2013-2014 model year Chevrolet Express and GMC Savana vehicles equipped with RPO AK5 and C4M or 9E9 or C6Y that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.


All other 2013-2014 model year Chevrolet Express and GMC Savana vehicles in dealer inventory that are not listed in the attached file are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [US Stock BAC listing.xlsx](#) MS Excel Workbook 2007 (149.7KB)
US Stock BAC listing

Contact name:

Department: Service - Brand Quality

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 9/07/2014

E-Mail:

Phone:

Expires: 3/07/2015