From:

gm gmssg_q01 <nobody@gm.com>

Sent:

Monday, February 03, 2014 4:39 PM

To:

Subject:

Internal notification for: G_0000184635 Stop Delivery Order - 2015 Silverado and GMC

Attachments:

Stop Del US list.xlsx

Date: 2/03/2014

Ref. number: Service / Field Action / G_0000184635

Subject: Stop Delivery Order - 2015 Silverado and GMC Sierra HD

GM CUSTOMER CARE AND AFTERSALES DCS3128 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

February 3, 2014

Subject:

Stop Delivery Order

Models:

2015 Chevrolet Silverado HD

2015 GMC Sierra HD

To:

All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales

Manager, New Vehicle Sales Manager, Parts and Service Director,

and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2015 model year Chevrolet Silverado and GMC Sierra HD vehicles. The attached file provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2015 model year Chevrolet Silverado and GMC Sierra HD vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2015 model year Chevrolet Silverado and GMC Sierra HD vehicles in dealer inventory that are not listed in the attached file are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

Stop Del US list.xlsx M5 Excel Workbook 2007 (24.26KB)

Stop Del US list

Contact name:

E-Maii

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Expires: 2/03/2015 Archives: 7/03/2014