
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, February 07, 2014 7:06 AM
To:
Subject: Internal notification for: G_0000184930 13444 - Service Update - Dual Mass Flywheel (DMF) Protection
Attachments: 13444 bulletin.pdf; 13444 Inventory VINs.xlsx

Date: 2/07/2014 Ref. number: Service / Field Action / G_0000184930
Subject: **13444 - Service Update - Dual Mass Flywheel (DMF) Protection**

**GM CUSTOMER CARE AND AFTERSALES
DCS3132
URGENT - DISTRIBUTE IMMEDIATELY**

Date: February 7, 2014

Subject: 13444 – Service Update Bulletin
Dual Mass Flywheel (DMF) Protection

Models: 2013-14 Cadillac ATS Equipped with 6-Speed Manual Transmission (M3L)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 13444 today. The total number of U.S. vehicles involved is approximately 900. Please see the attached bulletin for details.

Global Warranty Management (GWM)



The "Investigate Vehicle History" (IVH) screen will be updated February 8, 2014. A list of involved VINs in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [13444 bulletin.pdf](#) Acrobat PDF (164.5KB)
13444 bulletin
 [13444 Inventory VINs.xlsx](#) MS Excel Workbook 2007 (19.28KB)