
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, January 28, 2014 4:37 PM
To:
Subject: Internal notification for: G_0000184256 14002 – Service Update Bulletin - Underbody Appearance
Attachments: 14002 Bulletin.pdf; 14002 US BAC list.xlsx

Date: 1/28/2014 Ref. number: Service / Field Action / G_0000184256
Subject: **14002 – Service Update Bulletin - Underbody Appearance**

**GM CUSTOMER CARE AND AFTERSALES
DCS3127
URGENT - DISTRIBUTE IMMEDIATELY**

Date: January 28, 2014

Subject: 14002 – Service Update Bulletin
Underbody Appearance

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 14002 today. The total number of U.S. vehicles involved is approximately 1,200. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated January 29, 2014. A list of the involved vehicles is also attached.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 14002 Bulletin.pdf Acrobat PDF (378.7KB)