
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, February 28, 2014 1:51 PM
To:
Subject: Internal notification for: G_0000186432 Vehicles Shipped without Electric Brake Controller Wire Harness
Attachments: Missing Harness Inventory VINs.xlsx

Date: 2/28/2014

Ref. number: Service / Field Action / G_0000186432

Subject: **Vehicles Shipped without Electric Brake Controller Wire Harness**

**GM CUSTOMER CARE AND AFTERSALES
DCS3150
URGENT - DISTRIBUTE IMMEDIATELY**

Date: February 28, 2014

Subject: Vehicles Shipped without Electric Brake Controller Wire Harness

Models: 2014 Chevrolet Silverado and GMC Sierra
2015 Cadillac Escalade and Escalade ESV; Chevrolet Suburban and Tahoe; GMC Yukon and Yukon XL

To: All Cadillac, Chevrolet, and GMC Dealers

Attention: General Sales Manager, New Vehicle Sales Manager

Certain 2014 Chevrolet Silverado and GMC Sierra; 2015 Cadillac Escalade and Escalade ESV; Chevrolet Suburban and Tahoe, and GMC Yukon and Yukon XL vehicles, equipped with the trailering package, were shipped to dealers without the electric brake controller wire harness. The missing harnesses are being shipped to dealers from the Warranty Parts Center (WPC) for vehicles in dealer inventory. This shipment will begin March 1, 2014, via UPS 3-Day Shipping.

A list of involved vehicles in dealer inventory is attached to this message. If a vehicle assigned to you has been sold or dealer traded, please make arrangements to provide the customer or dealer with the harness.

GM will mail the harness to customers of record.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES
