
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, February 27, 2014 6:04 AM
To:
Subject: Internal notification for: G_0000186339 13426 - Customer Satisfaction Program - Tail Lamp Gasket Seal
Attachments: 13426 bulletin.pdf; 13426 Inventory VINs.xlsx

Date: 2/27/2014 Ref. number: Service / Field Action / G_0000186339
Subject: **13426 - Customer Satisfaction Program - Tail Lamp Gasket Seal**

**GM CUSTOMER CARE AND AFTERSALES
DCS3146
URGENT - DISTRIBUTE IMMEDIATELY**

Date: February 27, 2014

Subject: 13426 - Customer Satisfaction Program
Tail Lamp Gasket Seal

Models: 2014 Chevrolet Impala

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Customer Satisfaction Program 13426 today. The total number of U.S. vehicles involved is approximately 67,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in mid-March 2014.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated February 27, 2014. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available mid-March 2014.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES