
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Monday, February 10, 2014 3:47 PM
To:
Subject: Internal notification for: G_0000185199 14002A – Service Update Bulletin - Underbody Appearance - Warranty Transaction Information Revised
Attachments: 14002A Bulletin.pdf

Date: 2/10/2014 Ref. number: Service / Field Action / G_0000185199
Subject: 14002A – Service Update Bulletin - Underbody Appearance - Warranty Transaction Information Revised

**GM CUSTOMER CARE AND AFTERSALES
DCS3134
URGENT - DISTRIBUTE IMMEDIATELY**

Date: February 10, 2014

Subject: 14002A – Service Update Bulletin
Underbody Appearance
Warranty Transaction Information Revised

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500


To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

This bulletin has been revised to increase the allowable per vehicle “Net Item” amount for the Daubert Nox-Rust® and Lloyds Kryptonite Metal Treatment®.
Please see the attached bulletin for details.

**END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

 14002A Bulletin.pdf Acrobat PDF (433.9KB)
14002A Bulletin

Contact name:

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator