From:

gm_gmssg_q01 <nobody@gm.com>

Sent:

Friday, March 07, 2014 12:40 PM

To: Subject:

Internal notification for: G_0000186218 Vehicles Shipped without Electric Brake

Controller Wire Harness

Attachments:

Missing Harness Inventory VINs.xlsx

Date: 3/07/2014

Ref. number: Service / Field Action / G_0000186218

Subject: Vehicles Shipped without Electric Brake Controller Wire Harness

GM CUSTOMER CARE AND AFTERSALES DCS3150 URGENT - DISTRIBUTE IMMEDIATELY

Date:

March 7, 2014

Subject:

Vehicles Shipped without Electric Brake Controller Wire Harness

Models:

2014 Chevrolet Silverado and GMC Sierra

2015 Chevrolet Suburban and

Tahoe; GMC Yukon and Yukon XL

To:

All Cadillac, Chevrolet, and GMC Dealers

Attention: General Sales Manager, New Vehicle Sales Manager

Certain 2014 Chevrolet Silverado and GMC Sierra; 2015 Chevrolet Suburban and Tahoe, and GMC Yukon and Yukon XL vehicles, equipped with the trailering package (RPO Z82 without RPO JL1), were shipped to dealers without the electric brake controller wire harness. The missing harnesses are being shipped to dealers from the Warranty Parts Center (WPC) for vehicles in dealer inventory. This shipment began March 1, 2014, via UPS 3-Day Shipping.

A list of involved vehicles in dealer inventory is attached to this message. If a vehicle assigned to you has been sold or dealer traded, please make arrangements to provide the customer or dealer with the harness.

GM will mail the harness to customers of record.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES