

**From:**  
**Sent:** Monday, February 17, 2014 1:52 PM  
**To:** on  
**Subject:** FW: Internal notification for: G\_0000185722 PI0917C: Brake Squeal or Squeak Noise Intermittently on Initial Brake Applies

**From:** gm\_gmssg\_q01 [mailto:nobody@gm.com]  
**Sent:** Monday, February 17, 2014 1:50 PM  
**To:**  
**Subject:** Internal notification for: G\_0000185722 PI0917C: Brake Squeal or Squeak Noise Intermittently on Initial Brake Applies



Date: 2/17/2014 Ref. number: Service / Service Operations / G\_0000185722  
Subject: **PI0917C: Brake Squeal or Squeak Noise Intermittently on Initial Brake Applies**

GM CUSTOMER CARE & AFTERSALES

URGENT - DISTRIBUTE IMMEDIATELY

DATE	02/17/2014					
SUBJECT	PI0917C: Brake Squeal or Squeak Noise Intermittently on Initial Brake Applies					
MODELS	<table><tr><td>2013-2014 Buick Regal GS</td></tr><tr><td>2013-2014 Cadillac ATS Equipped with RPO J55</td></tr><tr><td>2013-2014 Cadillac XTS Equipped with RPO J64</td></tr><tr><td>2014 Cadillac CTS Sedan Equipped with RPO J55 or J56</td></tr><tr><td>2014 Chevrolet Corvette, SS</td></tr></table>	2013-2014 Buick Regal GS	2013-2014 Cadillac ATS Equipped with RPO J55	2013-2014 Cadillac XTS Equipped with RPO J64	2014 Cadillac CTS Sedan Equipped with RPO J55 or J56	2014 Chevrolet Corvette, SS
2013-2014 Buick Regal GS						
2013-2014 Cadillac ATS Equipped with RPO J55						
2013-2014 Cadillac XTS Equipped with RPO J64						
2014 Cadillac CTS Sedan Equipped with RPO J55 or J56						
2014 Chevrolet Corvette, SS						
TO	Buick, Cadillac, Chevrolet					
ATTN	Service Managers, Service Advisors, Parts Manager, Parts Counter, Service Technician, General Manager, Sales Manager, Warranty Administrator					

When servicing the vehicle models listed above for brake squeal or squeak noise intermittently on initial brake applies be sure to follow the latest version of PI0917C. It is very important to only use GM part number 19303310 as the lubricant on the brake pads. There is not a specified equivalent readily available. Using the wrong lubricant may result in the brake noise returning prematurely.

END OF MESSAGE

GM CUSTOMER CARE & AFTERSALES

Contact name: E-Mail:  
Department: Service - Brand Quality Phone: -  
Intended roles: General Manager, New Vehicle Sales Manager, Parts Counter Person, Parts Manager, Sales Management, Service Advisor, Service Manager, Service Technician, Warranty Administrator  
Archives: 8/18/2014 Expires: 2/17/2015