
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, February 13, 2014 2:25 PM
To:
Subject: Internal notification for: G_0000185459 Stop Delivery Order - 2014 Buick Enclave, LaCrosse, Regal, Verano - 2014 Chevrolet Cruze, Impala E, Malibu, Traverse - 2014 GMC Acadia

Date: 2/13/2014 Ref. number: Service / Field Action / G_0000185459
Subject: Stop Delivery Order - 2014 Buick Enclave, LaCrosse, Regal, Verano - 2014 Chevrolet Cruze, Impala E, Malibu, Traverse - 2014 GMC Acadia

**GM CUSTOMER CARE AND AFTERSALES
DCS3137
URGENT - DISTRIBUTE IMMEDIATELY**

Date: February 13, 2014

Subject: Stop Delivery Order

Models: 2014 Buick Enclave, LaCrosse, Regal, Verano
2014 Chevrolet Cruze, Impala E, Malibu, Traverse
2014 GMC Acadia

To: All Buick, Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2014 model year Buick Enclave, LaCrosse, Regal, Verano; Chevrolet Cruze, Impala E, Malibu, Traverse; and GMC Acadia vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required. A total of 260 vehicles are involved.

All 2014 model year Buick Enclave, LaCrosse, Regal, Verano; Chevrolet Cruze, Impala E, Malibu, Traverse; and GMC Acadia vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2014 model year Buick Enclave, LaCrosse, Regal, Verano; Chevrolet Cruze, Impala E, Malibu, Traverse; and GMC Acadia vehicles in dealer inventory that are not listed in the attached file are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Contact name:

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Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 7/13/2014

Expires: 2/13/2015