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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Wednesday, January 29, 2014 2:05 PM  
**To:** n  
**Subject:** Internal notification for: G\_0000184152 14008 - Safety Recall - Overheated Exhaust Components - Customer Contact  
**Attachments:** 14008 Open VINs 1-29-14.xlsx

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Date: 1/29/2014 Ref. number: Service / Field Action / G\_0000184152  
Subject: **14008 - Safety Recall - Overheated Exhaust Components - Customer Contact**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3126  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** January 29, 2014

**Subject:** Safety Recall 14008 – Overheated Exhaust Components – Customer Contact

**Models:** 2014 Chevrolet Silverado and GMC Sierra 1500 Vehicles Equipped with 4.3L Engine (LV1/LV3) or 5.3L Engine (L83)

**To:** All Chevrolet and GMC Dealers

**Attention:** General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

On January 13, 2014, GM announced Safety Recall 14008. According to our records, the vehicles on the attached list have not had the recall performed.

Dealers are asked to immediately perform the recall on the involved vehicles in dealer inventory. Dealers are also strongly encouraged to contact customers of sold vehicles and schedule an appointment to have the recall performed at their earliest convenience.

When speaking with the customer, please remind them to refrain from letting their vehicle idle until the recall is performed. However, if the Check Engine light illuminates and the "Engine Power is Reduced" message appears in the DIC, they should turn the vehicle off immediately, if it can be done safely. They should immediately contact OnStar® (through a blue-button push or call at 888-4-OnStar). Either OnStar® or you can arrange to have their vehicle towed to the dealership.

**END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES**