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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Friday, January 24, 2014 5:07 AM  
**To:**  
**Subject:** Internal notification for: G\_0000183945 13417 - Service Update - Engine Protection Mode Activated During Aggressive Driving  
**Attachments:** 13417 bulletin.pdf; 13417 Inventory VINs.xlsx

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Date: 1/24/2014 Ref. number: Service / Field Action / G\_0000183945  
Subject: **13417 - Service Update - Engine Protection Mode Activated During Aggressive Driving**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3124  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** January 24, 2014

**Subject:** 13417 – Service Update Bulletin  
Engine Protection Mode Activated During Aggressive Driving

**Models:** 2014 Chevrolet Corvette Equipped with 6.2L Engine (LT1),  
7-Speed Manual Transmission (MEP), and Wet Sump Oiling System

**To:** All Chevrolet Dealers

**Attention:** General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Service Update Bulletin 13417 today. The total number of U.S. vehicles involved is approximately 1,500. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The “Investigate Vehicle History” (IVH) screen will be updated January 24, 2014. A list of involved vehicles in dealer inventory is attached to this message.


**Service Update Bulletin (SUB) Information Link**

The SUB Information Link in GlobalConnect will be updated in the near future.

**END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES**

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Message Attachment(s):

 13417 bulletin.pdf Acrobat PDF (227.5KB)