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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Friday, January 24, 2014 7:47 AM  
**To:**  
**Subject:** Internal notification for: G\_0000184005 13387A - Service Update for Inventory Vehicles Only - Engine Knock Noise-Drive Audit - Revised  
**Attachments:** 13387A bulletin.pdf

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Date: 1/24/2014 Ref. number: Service / Field Action / G\_0000184005  
Subject: **13387A - Service Update for Inventory Vehicles Only - Engine Knock Noise-Drive Audit - Revised**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3125  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** January 24, 2014

**Subject:** 13387A – Service Update for Inventory Vehicles Only  
Engine Knock Noise – Drive Audit  
Revised Part Information Section

**Models:** 2013-14 Chevrolet Malibu; 2014 Buick Regal, Cadillac ATS and CTS, Chevrolet Impala Equipped with 2.5L Engine (LCV/LKW) or 2.0L Engine (LTG)

**To:** All Buick, Cadillac, and Chevrolet Dealers


**Attention:** General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator

The Part Information section in bulletin 13387A has been revised. Engines, if required, can now be ordered directly from GMCC&A. Please discard all copies of bulletin 13387.

**END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES**

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Message Attachment(s):

 [13387A bulletin.pdf](#) Acrobat PDF (271.3KB)  
13387A bulletin

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Contact name:  
Department: Service - Brand Quality

E-Mail:  
Phone: