
From: gm_gmmsg_q01 <nobody@gm.com>
Sent: Monday, January 13, 2014 1:43 PM
To: 1
Subject: Internal notification for: G_0000183192 Release from Stop Delivery Upon Completion of Safety Recall 14008 - Overheated Exhaust Components
Attachments: 14008 bulletin.pdf; 14008 Inventory VINs.xlsx

Date: 1/13/2014 Ref. number: Service / Field Action / G_0000183192
Subject: Release from Stop Delivery Upon Completion of Safety Recall 14008 - Overheated Exhaust Components

**GM CUSTOMER CARE AND AFTERSALES
DCS3116
URGENT - DISTRIBUTE IMMEDIATELY**

Date: January 13, 2014

Subject: Release from Stop Delivery – Safety Recall 14008
Overheated Exhaust Components

Models: 2014 Chevrolet Silverado 1500 and GMC Sierra 1500 Vehicles
Equipped with 4.3L Engine (LV1/LV3) or 5.3L Engine (L83)

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
Service Manager, and Warranty Administrator

General Motors is announcing Safety Recall 14008 today. The total number of U.S. vehicles involved is approximately 300,000. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery January 10, 2014. Once the service procedure contained in bulletin 14008 has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer, dealer traded, and used for demonstration purposes.

IMPORTANT: Until the recall is performed on the vehicle, do NOT let the vehicle idle unattended for more than a few minutes, and do NOT let them idle in or next to a building or structure.

Note: Vehicles equipped with a 6.2L engine (L86) are NOT involved in this recall.

Customer Letter Mailing

GM service records and OnStar® diagnostic reports have identified approximately 300 vehicles that have set DTC(s) that are an indicator of the recall condition. GM will attempt to contact these customers by email and FedEx letter to have their vehicle towed to the dealership. A date for the mailing of the balance of the customer letters has not been determined.

Global Connect (GWM)


The "Investigate Vehicle History" (IVH) screen will be updated January 13, 2014. A list of involved ve in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 14008_bulletin.pdf Acrobat PDF (189.9KB)

14008 bulletin

 14008_Inventory_VINs.xlsx MS Excel Workbook 2007 (3.352MB)

14008 Inventory VINs

Contact name: L

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator

Archives: 2/13/2014

Expires: 1/13/2015