

Date: 1/03/2014

Ref. number: Service / Service Operations /

G 0000182447

Subject: 2014 Cadillac CTS Grille with RPO VAT and 5XR

GM CUSTOMER CARE & AFTERSALES

URGENT - DISTRIBUTE IMMEDIATELY

DATE	January 3, 2014
SUBJECT	Grille RPO VAT & 5XR
MODELS	2014 CTS
ТО	Cadillac Dealers
ATTN	Service Manager, Parts Manager, Warranty Administrators

Grille - (RPO VAT & 5XR)

We previously had a release issue with our accessory grille kits where the kits did not have all the required parts to complete a quality installation. The old PN grilles were put on quarantine at the ADIs and were returned to the supplier. The new parts are now available. The majority of the old orders had the grilles removed from the vehicle label and invoice. If you have any vehicles that did not have the grille removed from the invoice and price label, please contact your ADI to receive the new grille P/N's.

The P/N's have changed as follows:

VAT – Bright Chrome Grille - PN 22926160 is now PN 23465997 5XR – Black Chrome Grille - PN 22926159 is now PN 23465998

Thank you for your cooperation.

^{**} Please communicate to technicians that install accessories