From: Sent:

gm_gmssg_g01 <nobody@gm.com> Monday, April 07, 2014 11:53 AM

To:

Subject:

Internal notification for: G_0000189397 14079B - Safety Recall - Front Axle Right Half

Shaft Fracture

Attachments:

14079B.pdf

Date: 4/07/2014

Ref. number: Service / Field Action / G_0000189397

Subject: 14079B - Safety Recall - Front Axie Right Half Shaft Fracture

GM CUSTOMER CARE AND AFTERSALES DCS3178 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

April 7, 2014

Subject:

14079B - Safety Recall

Front Axle Right Half Shaft Fracture

Revised Service Procedure

Models:

2013-14 Chevrolet Cruze Equipped with 1.4L Turbo Engine (LUV)

To:

All Chevrolet Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager,

Used Vehicle Sales Manager, and Warranty Administrator

The service procedure has been revised to add service stock inspection and update the on-vehicle inspection. Please discard all copies of bulletin 14079A.

END OF MESSAGE **GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

14079B.pdf Acrobat PDF (473.6KB)

14079B bulletin

Contact name:

E-Mail: '

Department: Service - Brand Quality

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Systems Manager, Used Vehicle Sales

Manager, Warranty Administrator

Archives: 5/07/2014

Expires: 4/07/2015