
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, April 15, 2014 8:18 AM
To:
Subject: Internal notification for: G_0000189966 13434A - Customer Satisfaction Program - Air Conditioning System Inoperative or Cools Intermittently - Revised
Attachments: 13434A bulletin.pdf

Date: 4/15/2014 Ref. number: Service / Field Action / G_0000189966
Subject: **13434A - Customer Satisfaction Program - Air Conditioning System Inoperative or Cools Intermittently - Revised**

**GM CUSTOMER CARE AND AFTERSALES
DCS3186
URGENT - DISTRIBUTE IMMEDIATELY**

Date: April 15, 2014

Subject: 13434A – Customer Satisfaction Program
Air Conditioning System Inoperative or Cools Intermittently
Revised Service Procedure

Models: 2013-14 Chevrolet Spark


To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

The breakpoint table in the service procedure has been revised. The bulletin numbers referenced should be PI1013 and PI1121. Please discard all copies of bulletin 13434.

**END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

 [13434A bulletin.pdf](#) Acrobat PDF (1.124MB)
13434A bulletin

Contact name:	E-Mail:
Department: Service - Brand Quality	Phone:
Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Systems Manager, Used Vehicle Sales Manager, Warranty Administrator	
Archives: 5/15/2014	Expires: 4/15/2015