		GROUP	NUMBER
RD		ELECTRICAL	14-BE-008-1
Technical Service Bulletin		DATE	MODEL
		AUGUST 2014	Genesis Sedan (DH) and Sonata (LF) with Navigation
SUBJECT:	RE-ACTIVATION OF BLUE LINK DEVICES		

This bulletin supersedes TSB 14-BE-008 to add additional information pertaining to the Data Coverage.

Description: This bulletin describes steps to activate Genesis Sedan(DH) and Sonata(LF) with navigation devices that have been de-activated for the following:

- A customer who initially waives Blue Link enrollment, and then decides to enroll after purchase of vehicle.
- A customer who allows all packages of their Blue Link subscription to expire and then wishes to re-subscribe to Blue Link.
- A customer who did not enroll in Blue Link within the first 30 days of ownership (at which time the device becomes inactive), but then decides to enroll.
- A subsequent owner who wishes to enroll in Blue Link

If Blue Link is deactivated, the Verizon account will be suspended. A manual "service activation" process from within the vehicle will have to be performed. Please follow the steps within this bulletin.

NOTICE

- Only the areas with a 3G Data Coverage will allow Service Activation.
- May require several attempts depending on 3G Data Coverage

Applicable Vehicles:

2015 Genesis Sedan (DH) and 2015 Sonata with Navigation (LF)

Warranty Information:

Normal warranty applies.

Blue Link Activation Steps (Jog Dial System)

1. Turn vehicle and the Navigation system ON.

Press the Blue Link (A) button shown on the image to the right.



Circulate To: Service Manager, Warranty Manager, Service Advisors, Technicians, Fleet Repair

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2. Press the Blue Link Settings (B) selection to enter the setting screen.

3. Press the Service Activation (C) icon on the screen.

4. Press the Activation (D) icon on the screen.





Confirmation

5. Press the Blue Link button in the vehicle (ensure power is on). Blue Link will provide a voice response menu structure (outlined in the owner's manual) after the service activation is completed.

RE-ACTIVATION OF BLUE LINK DEVICES

Blue Link Activation Steps (Standard 4.0 and 4.5 Mobis System)

1. Turn vehicle and the Navigation system ON.

Press the Blue Link (A) button shown on the image to the right.



2. Press the Blue Link Settings (B) icon to enter the setting screen.

3. Press the Service Activation (C) selection on





Confirmation

the screen.

4. Press the Blue Link button in the vehicle (ensure power is on). Blue Link will provide a voice response menu structure (outlined in the owner's manual) after the service activation is completed.