		GROUP	NUMBER
(R)		ELECTRICAL	14-BE-008
Technical Service Bulletin		DATE	MODEL
		JUNE 2014	Genesis Sedan (DH) and Sonata (LF) with Navigation
SUBJECT:	<b>RE-ACTIVATION OF BLUE LINK DEVICES</b>		
Description:	: This bulletin describes steps to activate devices that have been de-activated for the		

**Description:** This bulletin describes steps to activate devices that have been de-activated for the following:

- A customer who initially waives Blue Link enrollment, and then decides to enroll instead after purchase.
- A customer who allows all packages of their Blue Link subscription to expire and then wishes to re-subscribe to Blue Link.
- A customer who did not enroll in Blue Link within the first 30 days of ownership (at which time the device becomes inactive), but then decides to enroll.
- A subsequent owner who wishes to enroll in Blue Link

If Blue Link is deactivated, the Verizon account will be suspended. A manual "service activation" process from within the vehicle will have to be performed. Please follow the steps within this bulletin.

# **NOTICE** Only the areas with a 3G Data Coverage will allow Service Activation.

#### Applicable Vehicles:

2015 Genesis Sedan (DH) and 2015 Sonata with Navigation (LF)

#### Warranty Information:

Normal warranty applies.

#### Blue Link Activation Steps (Jog Dial System)

1. Turn vehicle and the Navigation system ON.

Press the Blue Link (A) button shown on the image to the right.



#### SUBJECT:

### **RE-ACTIVATION OF BLUE LINK DEVICES**

2. Press the Blue Link Settings (B) to enter the setting screen.



3. Press the Service Activation (C) button.

4. Press the Activation (D) button.

#### Confirmation

5. Press the Blue Link button in the vehicle (ensure power is on). Blue Link will provide a voice response menu structure (outlined in the owner's manual) after the service activation is completed.

## **RE-ACTIVATION OF BLUE LINK DEVICES**

Blue Link Activation Steps (Standard 4.0 and 4.5 Mobis System)

1. Turn vehicle and the Navigation system ON.

Press the Blue Link (A) button shown on the image to the right.

- MEDIA BUJELINK MAPT TRACK A PHON
- 2. Press the Blue Link Settings (B) to enter the setting screen.



3. Press the Service Activation (C) button



#### Confirmation

4. Press the Blue Link button in the vehicle (ensure power is on). Blue Link will provide a voice response menu structure (outlined in the owner's manual) after the service activation is completed.