S-SB-0003-14

February 11, 2014



Scion Supports

BeSpoke Premium Audio Featuring Aha - Map Update Process

Service

Category Audio/Visual/Telematics

Section Navigation/Multi Info Display Market USA ASE Certification

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2013 – 2014	FR-S, iQ, tC, xB, xD		

Introduction

Scion models equipped with the BeSpoke[®] Premium Audio featuring Aha[™] require a Special Service Tool (SST) USB drive to update the map, points of interest, Gracenote[®], and system software. The SST is used with all vehicles to deliver the update, however a unique Activation Number is required for each vehicle. Activation Numbers are provided in an Activation Card Number (ACN) pamphlet available through the normal parts ordering system. Use the process described in this bulletin to perform the update.

NOTE

Map data will be released annually through the shipment of a Special Service Tool USB drive to each dealer. The SST must be stored in the SST cabinet to ensure it can be easily found.

Warranty Information

[OP CODE	DESCRIPTION	TIME	OFP	T1	T2
	N/A	Not Applicable to Warranty	-	-	-	-

Parts Information

PART NUMBER	PART NAME	QTY
86272-HDD07-00	ACN NAV UPDATE - HARMAN (Pamphlet)	1
NOTE Pamphlet is blue, with Toyota an	d Harman labels on the front cover.	
	-t loco	10 mm

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
USB Drive Navigation Map Update - Harman Becker*	SCIH-EXT01-13	1

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

* Essential SST.

Repair Procedure

HINT

Connect a battery charger to the vehicle prior to beginning the process to ensure constant battery voltage.

- 1. Log into TIS.
- 2. Log into Navigation Update Wizard.
 - A. Click on the TIS tab.
 - B. Click on the Diagnostics tab.
 - C. Click on the Navigation tab.
 - D. Re-enter your password.
 - E. Click Login.

Figure 1.

Chagnestes	Contraction of	un berben bei beigenete		
a province and the second s	ations Connections	Name	Revegation	Service & Succession and
Novigation Update Wixard	al - state and we a	new wellow dealer		Survey of Steres
		Receive à License Key		
Drue at Administ Card is purchased.	proteed with the runigation	update wated to obtain a loan	ME KARY	
The toenes key allows the user to upd update.	late the map in a navigation	und within the customer's which	e. Note that one license	i key allows for one navigation
Re-enter your Password below to proc	and with the Navigation Map	Update Raquest form		
	Passaord			
		[Clear] [Logn]		

Repair Procedure (Continued)

3. Select Harman from the Select Navigation Manufacturer dropdown.

Home TI	S / TAS /	RTS / TQCN	PRS QAT	Admin /	
• Library • Diagnosts	a te	ch Assistance	o Vehicle Inquiry		
ScenTool	Calbrations	Immobilizer Reset	Telematics	Navigation	Tools
Navigation Update Wizard	New Street	and a name	and the second second		
	Please complet	te the following field	is to receive a license key		
	Dealer Cod				
		e: Toyota City			
	Technician Nam	e: Vijayaraagavan	Manoharan		
	"Select Navigati Manufacture	on Harman ·			
*A	ctivation Card Numbe				
(*) - Indicates Required Field	(5)				

4. Enter the Activation Card Number from the inside Figure 3. of the pamphlet (obtained from parts department).

O Library	· Diagnostics	O Tech Ass	istance	O Vehicle Inquiry	and the	
Skan	Calibra	tiona Immo	obliger Reset	Telematics	Navigation	Tools N
Navigation U	pdate Wizard	Sec. Sec.	contract day	Same and	and the second se	
	Ph	ease complete the	following field	to receive a license	loey.	
		Dealer Code: 501	110			
		Dealer Name: Toy	yota City			
	Tei	chnician Name: Vija		Manoharan		
	*Se	Hanufacturer: Ha	erman 👻			
	*Activation	Card Number: TO	YM-4F2X-2H4	-4AVT-		
(*) - Indicates	Required Field(s)					
		Bad	k Clear	Submit		

- 5. Click Submit.
- 6. Cycle Ignition ON (Ready OFF/Engine OFF).
- 7. Press the SETUP button on the navigation head unit.





Repair Procedure (Continued)

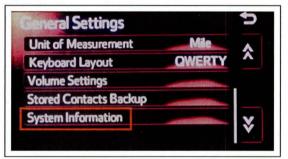
8. Select General.





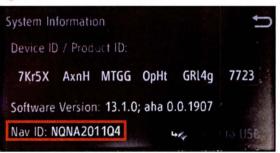
9. Press the down arrow and then select *System Information*.

Figure 6.



10. Record the *Nav ID*, located on the bottom left of the navigation screen.

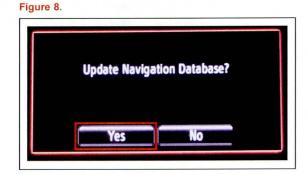
Figure 7.



11. Insert the USB Drive SST into the USB port of the vehicle (usually located under the navigation head unit, center console/armrest, or glove box).

Repair Procedure (Continued)

12. Select Yes.



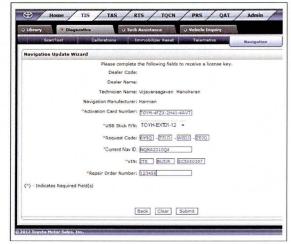
13. Record the *Request Code* from the navigation screen.

Figure 9.



- 14. Enter navigation data into the *Navigation Update Wizard* form.
 - A. Select the correct USB part number (found on the SST packaging; starts with "SCIH").
 - B. Input the Request Code.
 - C. Input Current Nav ID.
 - D. Input VIN.
 - E. Input Repair Order Number.
 - F. Click Submit.

Figure 10.



Repair Procedure (Continued)

15. Check off each item after confirming that it is correct. If any of the information is incorrect, click *Back*.

Figure 11.

Libe	
	ScanTool Calibrations Immobilizer Reset Telematics Ravigation Tools & Lo
Navi	gation Update Wizard
You	are about to update the Navigation Map. Please confirm the following by checking each box below.
ø	You have USB Stick P/N TOYH-EXT01-12
ø	You have entered Request Code 6Y9Q-7ZLD-W0DJ-ZEJO
7	You have entered Nav ID NQNA201DQ4
7	VIN is JTEBUSJRSC5000000
	Back Confirm
	Back Confirm

- 16. Click Confirm.
- 17. Note the License Key that is generated (print this page if necessary).

Figure 12.



18. Select Enter Key.

Figure 13.



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Repair Procedure (Continued)

19. Enter the License Key from step 17.

Figure 14.



20. Select OK.

21. Select Confirm.

NOTE

If a battery charger is connected to the vehicle to maintain constant voltage, the vehicle does NOT need to be running (ensure that the vehicle ignition is ON (Ready OFF/Engine OFF).

	o not interrupt the software update has started. The engine must be
run	ning during software update.
	Confirm

Figure 16.

Figure 15.

22. Navigation Map Update will begin automatically. The installation will update 10 packages (includes system software and Gracenote[®] updates) during this process and will automatically advance through each update.

NOTE

This process will take about 35 minutes.



Repair Procedure (Continued)

23. Remove the USB Drive SST from the vehicle to complete the Map Update.

Figure 17.



- 24. Map Update is complete.
- 25. Verify navigation operation.