

Tony Lawrence

From: Daniel Gonzalez
Sent: Tuesday, November 04, 2014 3:28 PM
To: All Dirs All Rgns - PT; All Dirs All Rgns - SR
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 11/04/2014

2014 INDEX: http://www.mstore2000.com/PDF_Files/index11-04-14.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

NEW BULLETIN

09-047/14 - 2014-2015 MAZDA6 - CLOCK RESETS TO 1:00 BY ITSELF AND / OR DISPLAY IS BLANK / FREEZES

http://www.mstore2000.com/PDF_Files/09-047-14-2972.pdf

UPDATED BULLETIN

02-004/14 - MULTI-MODEL - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL

http://www.mstore2000.com/PDF_Files/02-004-14-2976.pdf

- Please distribute this information to all parts and service personnel.
- If you no longer wish to receive Mazda service bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.

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Subject: CLOCK RESETS TO 1:00 BY ITSELF AND / OR DISPLAY IS BLANK / FREEZES	Bulletin No: 09-047/14
	Last Issued: 11/4/2014

APPLICABLE MODEL(S)/VINS

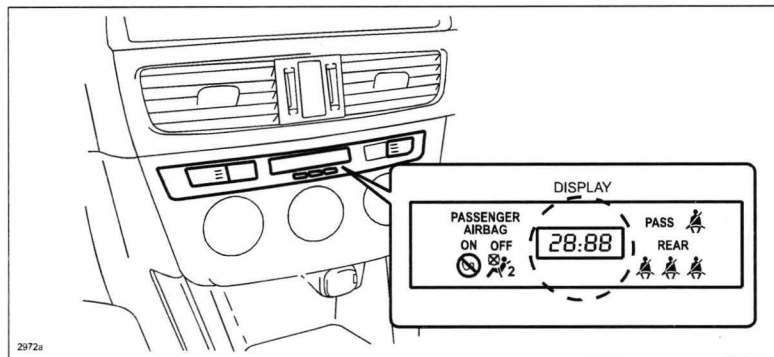
2014-2015 Mazda6 vehicles (with Automatic Climate Control) with VINs lower than JM1 GJ ***** 210201 (produced before September 22, 2014)

DESCRIPTION

Some customers may experience one or more of the following clock symptom(s):

- The clock resets to 1:00 by itself.
- The clock display is blank.
- The clock display freezes.
- The clock displays a wrong time.

Internal failure of the climate control unit may be the cause.



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Replace the climate control unit. Refer to MS3 online or Workshop Manual (section 07-40 CLIMATE CONTROL UNIT REMOVAL/INSTALLATION [FULL-AUTO AIR CONDITIONER]).
3. Verify repair.

Bulletin No: 09-047/14
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PART(S) INFORMATION

Part Number	Description	Qty.	Notes
GJS1-61-190E	Heater Control (Climate Control Unit)	1	Use Global Electronic Parts Catalog (GEPC) to look up part number by VIN
GJS2-61-190E			

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	64
Damage Code	9W
Part Number Main Cause	GJS1-61-190E or GJS2-61-190E
Quantity	1
Operation Number / Labor Hours:	XXKARXRX / 0.4 Hrs.