#### **Tony Lawrence**

From:Daniel GonzalezSent:Tuesday, November 04, 2014 3:28 PMTo:All Dirs All Rgns - PT; All Dirs All Rgns - SRSubject:MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

#### SERVICE BULLETIN RELEASE - 11/04/2014

2014 INDEX: http://www.mstore2000.com/PDF Files/index11-04-14.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop

- For printable PDF files from MStore, click on the link below each TSB title:

\* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

#### NEW BULLETIN

09-047/14 - 2014-2015 MAZDA6 - CLOCK RESETS TO 1:00 BY ITSELF AND / OR DISPLAY IS BLANK / FREEZES

http://www.mstore2000.com/PDF Files/09-047-14-2972.pdf

#### UPDATED BULLETIN

02-004/14 - MULTI-MODEL - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL

http://www.mstore2000.com/PDF Files/02-004-14-2976.pdf

- Please distribute this information to all parts and service personnel.
- If you no longer wish to receive Mazda service bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.

# Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject: CLOCK RESETS TO 1:00 BY ITSELF AND / OR DISPLAY IS BLANK / FREEZES	Bulletin No: 09-047/14	09-047/14
CLOCK RESETS TO 1.00 BY ITSELF AND / OK DISPLAT IS BLANK / TREEZES	Last Issued:	11/4/2014

#### APPLICABLE MODEL(S)/VINS

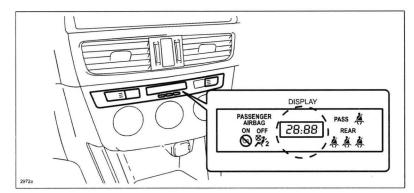
2014-2015 Mazda6 vehicles (with Automatic Climate Control) with VINs lower than JM1 GJ \*\*\*\*\*\* 210201 (produced before September 22, 2014)

### DESCRIPTION

Some customers may experience one or more of the following clock symptom(s):

- The clock resets to 1:00 by itself.
- The clock display is blank.
- · The clock display freezes.
- · The clock displays a wrong time.

Internal failure of the climate control unit may be the cause.



Customers having this concern should have their vehicle repaired using the following repair procedure.

#### REPAIR PROCEDURE

- 1. Verify customer concern.
- Replace the climate control unit. Refer to MS3 online or Workshop Manual (section 07-40 CLIMATE CON-TROL UNIT REMOVAL/INSTALLATION [FULL-AUTO AIR CONDITIONER]).
- 3. Verify repair.

Page 1 of 2

**CONSUMER NOTICE**: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

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## PART(S) INFORMATION

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Part Number	Description	Qty.	Notes		
GJS1-61-190E	Heater Control	1	Use Global Electronic Parts Catalog (GEPC) to look up part number by VIN		
GJS2-61-190E	(Climate Control Unit)	1.21			

## WARRANTY INFORMATION

## NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

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