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| Subject: MAZDA CONNECT CLOCK DISPLAYS TIME OF INCORRECT TIME ZONE WHEN GPS SYNC IS ON | Bulletin No: 09-046/14 |
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APPLICABLE MODEL(S)/VINS

2014-15 Mazda3 vehicles (with MAZDA CONNECT)

DESCRIPTION

Some customers may complain about the MAZDA CONNECT clock (in the center display) changing on its own and displaying the time of the next time zone (one hour shifted from the actual). This occurs when the GPS Sync is set ON in the clock settings and the vehicle is used where two different time zones exist.

This concern is caused by a writing error of the time zones in the SD card software (map data). The SD card software has been updated to eliminate this concern.

Customers having this concern should have their vehicle repaired using the following repair procedure.

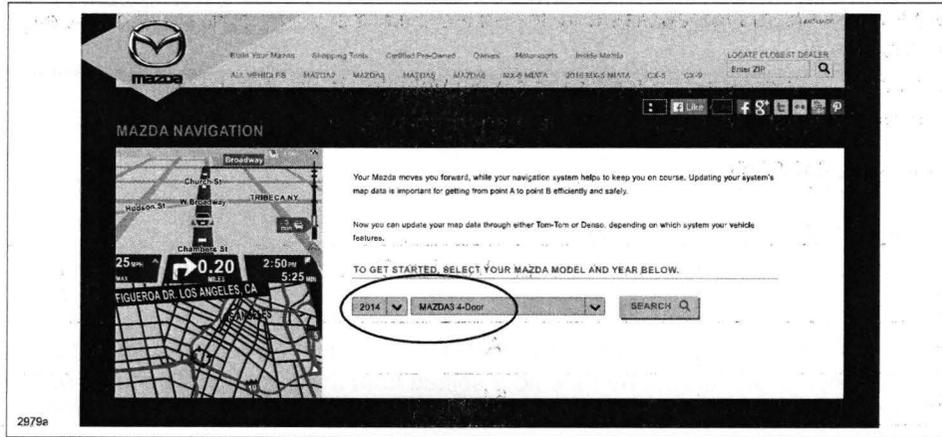
REPAIR PROCEDURE

1. Verify customer concern.
2. Verify the software version of CMU.
 - If the software version of CMU is 33.00.500 or later, go to the next step.
 - If the software version of CMU is earlier than 33.00.500, update the CMU software to the latest one, then go to the next step.
3. Update the SD card software. Advise the customer to update the SD card through Mazda Toolbox. If the customer cannot update the SD card software, update it at the dealer. The latest software (map data) for the SD card is available at <http://www.mazdausa.com/MusaWeb/mazdaNavigation.action>.

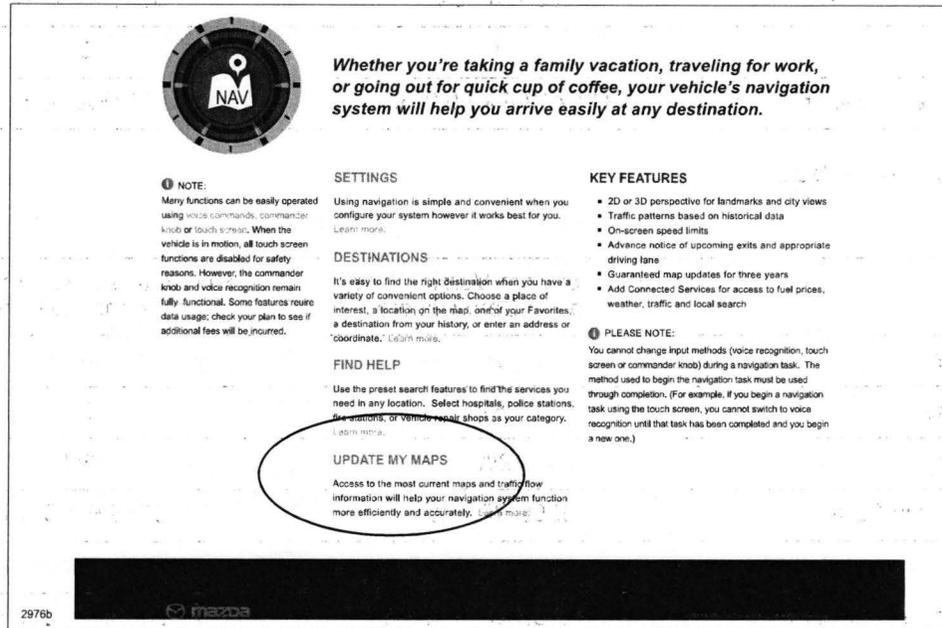
NOTE:

- If using a new SD card, first insert the SD card, then turn the ignition ON. When the main screen appears, open the Navigation screen and wait for 3 minutes to let it to recognize the vehicle. After this, proceed to the update.
- Use MazdaUSA.com to view and download available updates and content, including complimentary map updates for three years, starting when the vehicle has traveled 100km (63 miles) with the SD card inserted.
- The size of the map file is over 4 gigabytes and the map update process may take several hours to complete, depending on the speed of your Internet connection.
- Once you begin this process, DO NOT exit MazdaUSA or remove the SD card until the update is complete. Doing so may corrupt the SD card and require installation of the backup.

a. Select the year and model.



b. Select "UPDATE MY MAPS."



4. Verify repair.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

For SD Card updated by customer:

| | CMU Software Version Check | CMU Software Version Check and Update |
|---------------------------------|----------------------------|---------------------------------------|
| Warranty Type | A | A |
| Symptom Code | 61 | 61 |
| Damage Code | 9W | 9W |
| Part Number Main Cause | 5555 RP CMU | 5555 RP CMU |
| Quantity | 0 | 0 |
| Operation Number / Labor Hours: | XXKASARX / 0.2 Hrs. | XX335AFX / 0.3 Hrs. |

For SD Card updated at dealer:

| | CMU Software Version Check and SD Card Update | CMU Software Version Check and Update and SD Card Update |
|---------------------------------|---|--|
| Warranty Type | A | A |
| Symptom Code | 61 | 61 |
| Damage Code | 9W | 9W |
| Part Number Main Cause | 5555 RP CMU | 5555 RP CMU |
| Quantity | 0 | 0 |
| Operation Number / Labor Hours: | XXKASBRX / 0.4 Hrs. | XX335BFX / 0.6 Hrs. |