

Tony Lawrence

From: Daniel Gonzalez
Sent: Monday, November 24, 2014 1:28 PM
To: All Dirs All Rgns - PT; All Dirs All Rgns - SR
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 11/24/2014

2014 INDEX: http://www.mstore2000.com/PDF_Files/index11-24-14.pdf

The following Service Bulletin has just been issued.

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

UPDATED BULLETINS

09-045/14 - 2014-2015 MAZDA6 - REAR CONSOLE LID IS LOOSE

http://www.mstore2000.com/PDF_Files/09-045-14-2963.pdf

09-049/14 - MULTI-MODEL - EXCESSIVE CONDENSATION OR WATER WITHIN THE HEADLAMP ASSEMBLY – CAUTION

http://www.mstore2000.com/PDF_Files/09-049-14-2980.pdf

- **Please distribute this information to all parts and service personnel.**
- **If you no longer wish to receive Mazda service bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.**

Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



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Subject: REAR CONSOLE LID IS LOOSE	Bulletin No: 09-045/14
	Last Issued: 11/24/2014

BULLETIN NOTE

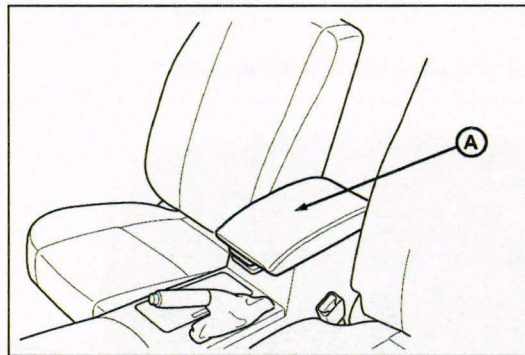
- This bulletin supersedes the previous bulletin 09-045/14, issued on 10/23/2014. The APPLICABLE MODEL(S)/VINS INFORMATION has been revised.
- Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

2014-2015 Mazda6 vehicles with VINs lower than JM1 GJ ***** 186473 (produced before May 14, 2014)

DESCRIPTION

Some customers may complain about a loose rear console lid (A).



This may be caused by hinge pins coming partially off (B) or completely off.



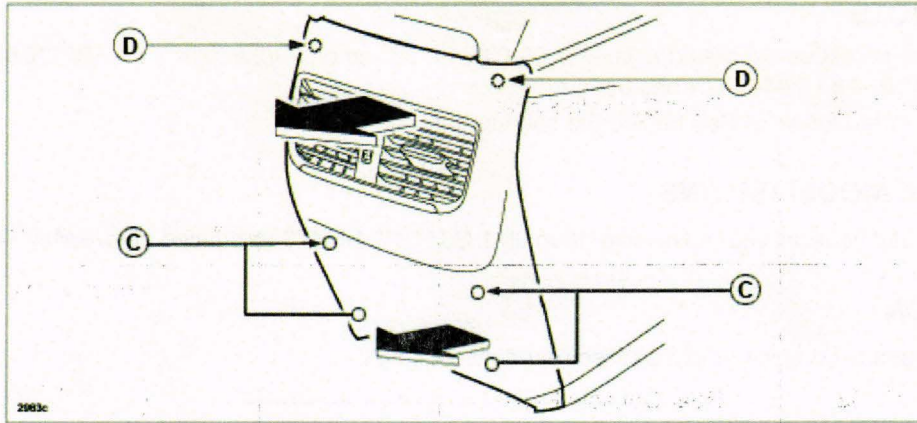
Customers having this concern should have their vehicle repaired using the following repair procedure.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

REPAIR PROCEDURE

1. Verify customer concern.
2. Remove the rear console panel by pulling in the direction of the arrows shown below.

NOTE: Begin by pulling from the bottom to detach inner attachment clips (C), then continue pulling from the top to detach inner attachment clips (D).



3. Re-install the rear console lid pin(s) back to the original position.

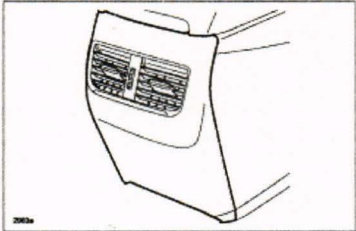
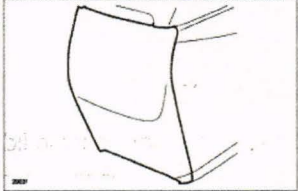


4. Install a new rear console panel. (See PART(S) INFORMATION)

NOTE: The shape of the rear console panel has been changed, by adding a stopper rib to prevent the pin from coming off.

5. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
GHR1-64-470A-02	Rear Console Panel	1	With Ventilation 
GHP9-64-470 -02	Rear Console Panel	1	Without Ventilation 

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	91
Damage Code	97
Part Number Main Cause	GHP9-64-470 02 or GHR1-64-470A 02
Quantity	1
Operation Number / Labor Hours:	XXK9XXRX / 0.2 Hrs.