

Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



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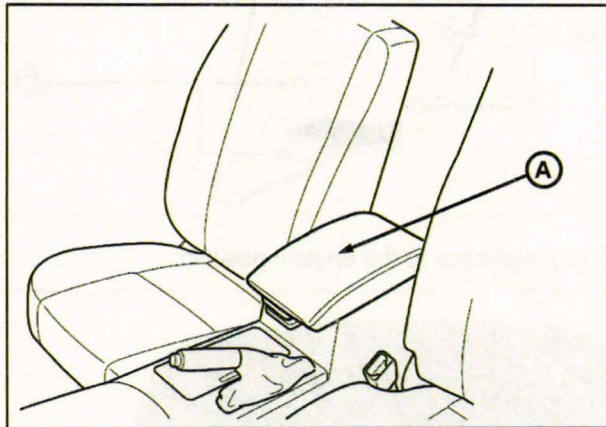
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| Subject: REAR CONSOLE LID IS LOOSE | Bulletin No: 09-045/14 |
| | Last Issued: 10/23/2014 |

APPLICABLE MODEL(S)/VINS

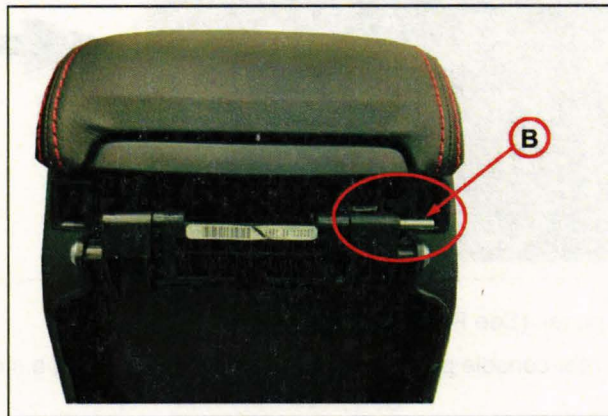
2014 Mazda6 vehicles with VINs lower than JM1 GJ ***** 186473 (produced before May 14, 2014)

DESCRIPTION

Some customers may complain about a loose rear console lid (A).



This may be caused by hinge pins coming partially off (B) or completely off.



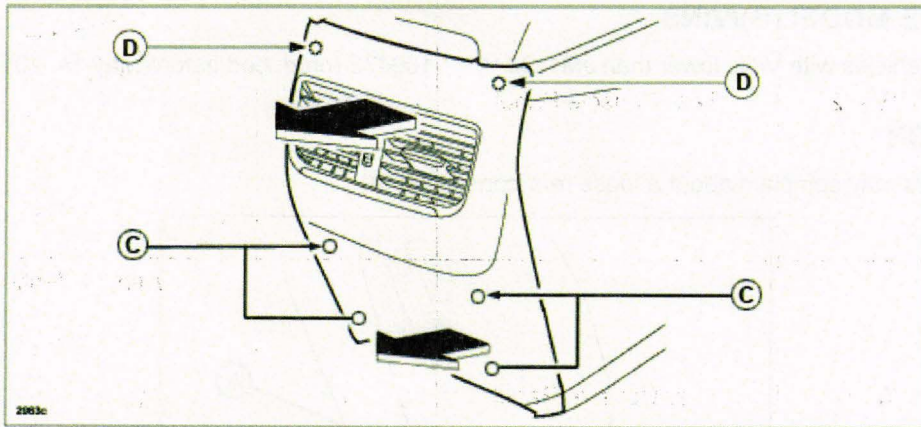
Customers having this concern should have their vehicle repaired using the following repair procedure.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

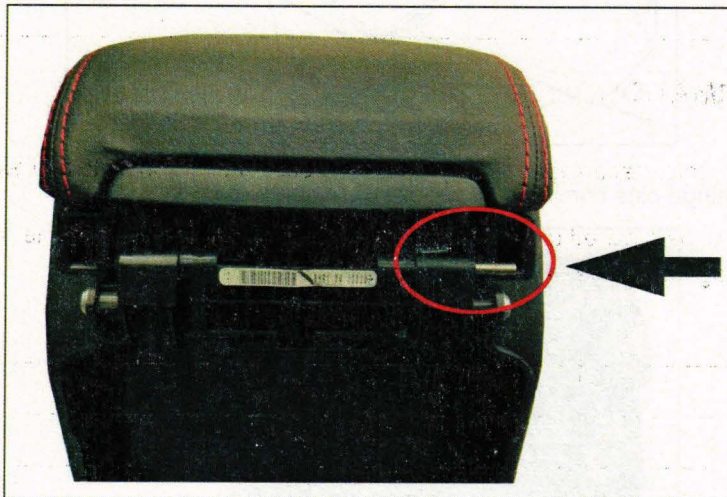
REPAIR PROCEDURE

1. Verify customer concern.
2. Remove the rear console panel by pulling in the direction of the arrows shown below.

NOTE: Begin by pulling from the bottom to detach inner attachment clips (C), then continue pulling from the top to detach inner attachment clips (D).



3. Re-install the rear console lid pin(s) back to the original position.

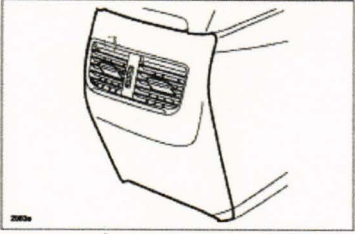



4. Install a new rear console panel. (See PART(S) INFORMATION)

NOTE: The shape of the rear console panel has been changed, by adding a stopper rib to prevent the pin from coming off.

5. Verify repair.

PART(S) INFORMATION

| Part Number | Description | Qty. | Notes |
|-----------------|--------------------|------|---|
| GHR1-64-470A-02 | Rear Console Panel | 1 | With Ventilation  |
| GHP9-64-470 -02 | Rear Console Panel | 1 | Without Ventilation  |

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

| | |
|---------------------------------|---|
| Warranty Type | A |
| Symptom Code | 91 |
| Damage Code | 97 |
| Part Number Main Cause | GHP9-64-470 02 or GHR1-64-470A 02 |
| Quantity | 1 |
| Operation Number / Labor Hours: | XXK9XXRX / 0.2 Hrs. |