

Tony Lawrence

From: Christopher Ciz
Sent: Friday, September 26, 2014 2:08 PM
To: All Dirs All Rgns - PT; All Dirs All Rgns - SR
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 09/26/2014

2014 INDEX: http://www.mstore2000.com/PDF_Files/index09-26-14.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

NEW BULLETIN

09-042/14 – 2014 -2015 MAZDA3 - WHITE FELT VISIBLE FROM FRONT DOOR TRIM JOINT CAUSING POOR APPEARANCE

http://www.mstore2000.com/PDF_Files/09-042-14-2962.pdf

UPDATED BULLETIN

01-002/14 - MULTI-MODEL - i-ELOOP BATTERY SERVICE INFORMATION

http://www.mstore2000.com/PDF_Files/01-002-14-2889.pdf

- Please distribute this information to all parts and service personnel.
- If you no longer wish to receive Mazda bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.

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Subject: WHITE FELT VISIBLE FROM FRONT DOOR TRIM JOINT CAUSING POOR APPEARANCE	Bulletin No: 09-042/14
	Last Issued: 09/26/2014

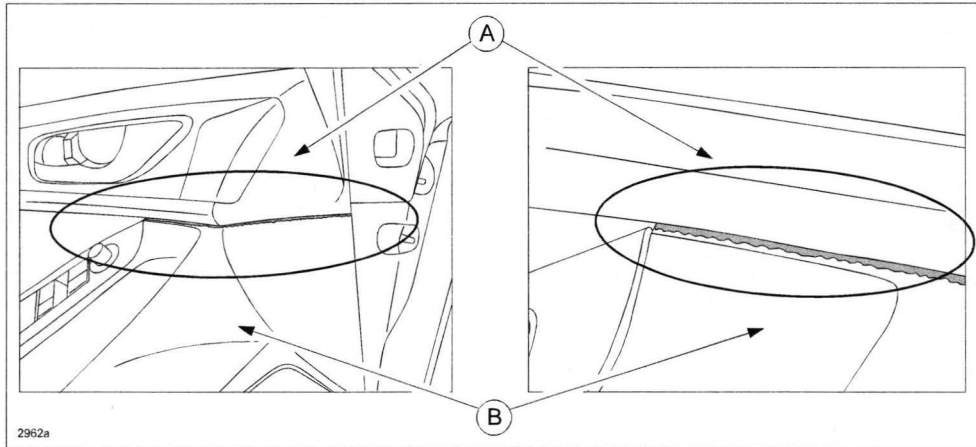
APPLICABLE MODEL(S)/VINS

2014 Mazda3 vehicles with VINs lower than 3MZBM****EM117321 (produced before May 19, 2014)

2015 Mazda3 vehicles with VINs lower than 3MZBM****FM100801 (produced before May 19, 2014)

DESCRIPTION

Some vehicles may exhibit a white felt (used for noise insulation) visible through the gap between the upper (A) and lower (B) front door trim, causing a poor appearance.



The cause of this is that the color of the felt and the glue is not appropriate and highly visible. To correct the problem, the color of the felt and the glue has been changed to one that resembles the door trim. The production control and the inspection have also been improved to eliminate the protruding felt.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Replace the concerned front door trim with a modified one according to the instructions on MS3 online or the Workshop Manual (section 09-17 FRONT DOOR TRIM REMOVAL/INSTALLATION).
3. Verify repair.

Bulletin No: 09-042/14
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PART(S) INFORMATION

Select the suitable part number from the EPC when a customer comes in with this issue, and the part will be ordered at that time. Inform the customer that they will be contacted once the part has arrived.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

	One Side	Both Sides
Warranty Type	A	A
Symptom Code	87	87
Damage Code	9B	9B
Part Number Main Cause	****68420 or ****68450 See EPC for correct part number	****68420 See EPC for correct part number
Part Number Main Cause	1	1
Operation Number / Labor Hours:	XXK9ZARX / 0.3 Hrs.	XXK9ZBRX / 0.4 Hrs.