# Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



09/18/2014

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Subject:

BUZZING NOISE FROM DRIVER'S SIDE OF DASHBOARD

Bulletin No: 09-040/14

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Last Issued:

# APPLICABLE MODEL(S)/VINS

2014 Mazda3 vehicles with VINs lower than JM1BM\*\*\*\*\*\*194915 (produced before March 19, 2014)

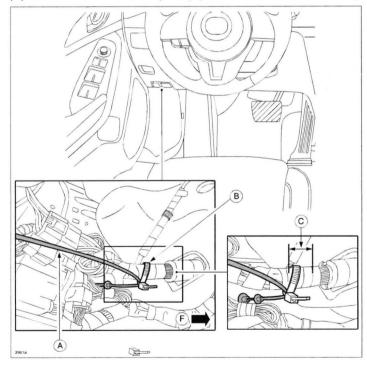
#### **DESCRIPTION**

Some vehicles may exhibit a buzzing noise from the driver's side dashboard when driving on a rough road. This noise may be caused by the hood release inner wire contacting the outer cable. To correct the problem, the configuration of the hood release cable has been changed.

Customers having this concern should have their vehicle repaired using the following repair procedure.

#### REPAIR PROCEDURE

- 1. Verify customer concern.
- 2. Change the installation layout (bending angle) of the hood release cable in order to avoid the inner wire shaking in the outer cable when driving on rough roads.
  - a. Re-position the hood release cable to the harness (F=front of vehicle).
  - b. Secure the cable (A) to the harness with a zip tie (B) within the area indicated by the arrow (C).



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## 3. Verify repair.

**WARNING:** Make sure the hood can be unlocked without any issues (by pulling the hood release lever) and that it locks properly after closing.

# PART(S) INFORMATION

Part Number	Description	Qty.
9970-93-250	Zip Tie	1

## WARRANTY INFORMATION

#### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- · Additional diagnostic time cannot be claimed for this repair.

Warranty Type	<b>A</b> * *** *** ***
Symptom Code	82
Damage Code	97
Part Number Main Cause / Qty.	BHN9-56-720 / 0
Operation Number / Labor Hours:	XXK5QXRX / 0.2 Hrs.