

Subject

Mode Knob Difficult to Move - Dislodged Foam

Market

USA

Service Category

Vehicle Interior

Section

Heating/Air Conditioning

Applicability

2013MY RAV4**APPLICABLE VEHICLES**

2013

RAV4

CONDITION

Some vehicles may experience a difficult to move Mode Knob. This concern could be caused by dislodged defroster duct foam.

RECOMMENDATIONS

If this condition is found, continue with normal disassembly, retain the defrost duct and dislodged foam.

This issue is currently under investigation.

- Please create a TAS case and contact Technical Assistance (TAS) to submit details on any vehicle identified matching the condition described in this document prior to repair.
- If you are attempting to contact TAS on a weekend or TMS holiday, continue with diagnosis and submit the requested information on the next available work day. Retain all replaced parts and technician notes for possible review with TMS TAS Product Engineer.
- When creating a TAS case, use the following case coding to ensure it is directed to the Electrical group:
 - Vehicle Interior + Heating/Air Conditioning + Controls + Hard to open/close

LINK REFERENCES

This Tech Tip does not contain any link references