Text Reply Function Unavailable for iPhone

USA

Service Category

Audio/Visual/Telematics

Cellular Communication

2013 RX LS ES GS IS with Navigation

APPLICABLE VEHICLES

1				
2013	ES300H	2013	IS250C	
2013	ES350	2013	LS600H	
2013	LS460	2013	RX450H	
2013	IS250	2013	GS350	
2013	IS350	2013	RX350	
2013	IS350C	2013	GS450H	
2013	IS F			

CONDITION

Some Lexus vehicles equipped with Text Reply functionality may display a greyed out Text Reply button if the function is not supported by the customer's cellular telephone.

RECOMMENDATIONS

This condition is normal for iPhones, as the Text Reply function is currently not supported.

The Text Reply button will still appear on the screen; however it will be greyed out to indicate that it is not selectable.

NOTE: Vehicles with older software will always show the Text Reply button, even if the phone does not support this function.

LINK REFERENCES

1. Bluetooth Compatibility