LEXUS

Technical Service Information Bulletin

Navigation System Firmware Update

Service Category	Audio/Visual/Telematics		
Section	Navigation/Multi Info Display	**Market**	USA

Lexus Supports
ASE Certification **ASE**

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2014	CT200H	

Introduction

Some 2014 model year CT 200h vehicles equipped with navigation (version less than V10C8710) may exhibit one or more of the following conditions:

- Black screen after ACC ON

- Disconnecting and reconnecting Bluetooth® device

- Manually disabling Bluetooth® from the handset results in inability of head unit to reconnect to handset

A software update is now available to address these conditions.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
EL1313	Update Software	0.3	86804-76080	87	74

APPLICABLE WARRANTY

- **This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.**

- **Warranty application is limited to occurrence of the specified condition described in this bulletin.**

Navigation System Firmware Update

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY	APPLICABLE FILE ON THE USB DRIVE**
USB Drive Navigation Map Update – Denso*	02023-DENSO-14B	1	13LHENNA-AB01_1004.kwi

* Essential SST.

** For Information Only.

> **NOTE**
> **Additional SSTs may be ordered by calling 1-800-933-8335.**
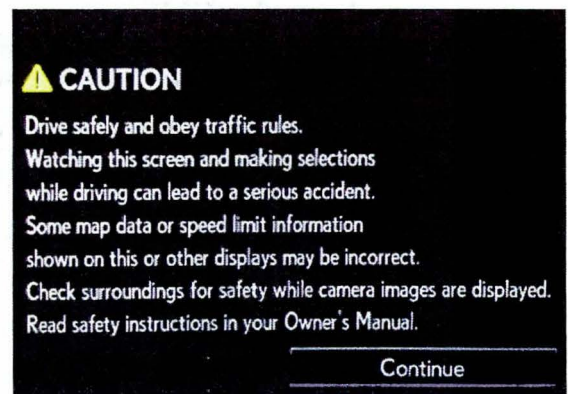
Repair Procedure

1. Confirm the software version.

   A. Start the engine. The *LEXUS* emblem will be displayed on the navigation screen.

   Figure 1.

   B. Wait for the display to switch to the *Caution* screen, and then select *Continue*. The map screen will display.

   Figure 2.

   C. Connect USB Drive SST to the USB port.

Navigation System Firmware Update

Repair Procedure (Continued)

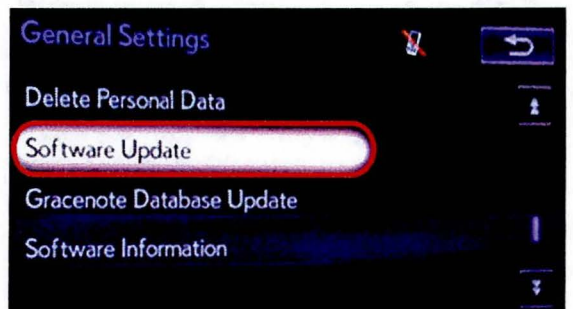D. From the navigation menu, select *Setup*.

Figure 3.

E. Select *General*.

Figure 4.

F. Select *Software Update*.

Figure 5.

Navigation System Firmware Update

Repair Procedure (Continued)

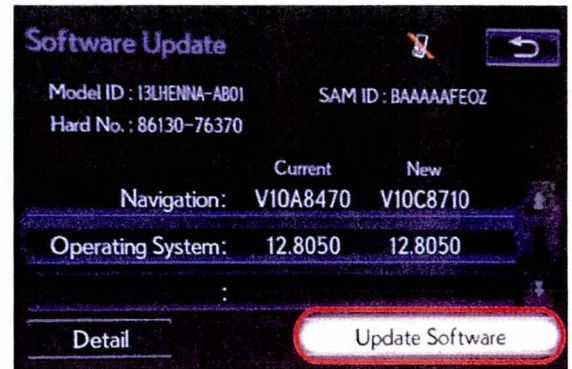   G. Select *Update*.

Figure 6.

      H. Confirm the current version is older than the new version.

- If the current version is V10C8710 or greater, **STOP** – this bulletin does NOT apply.

- If the current version is less than V10C8710, proceed to the next step.
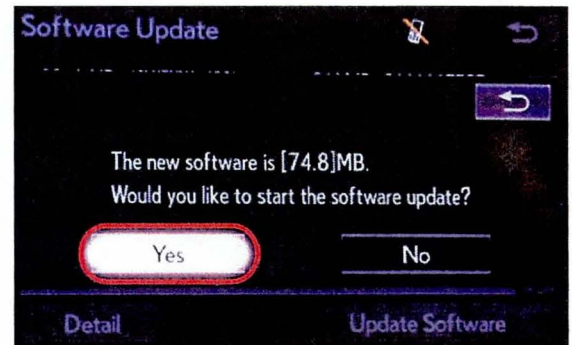
2. Update software version.

      A. Select *Update Software*.

Figure 7.
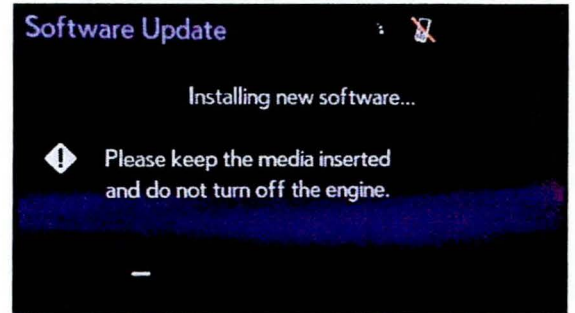

      B. Select *Yes*.

Figure 8.

Navigation System Firmware Update
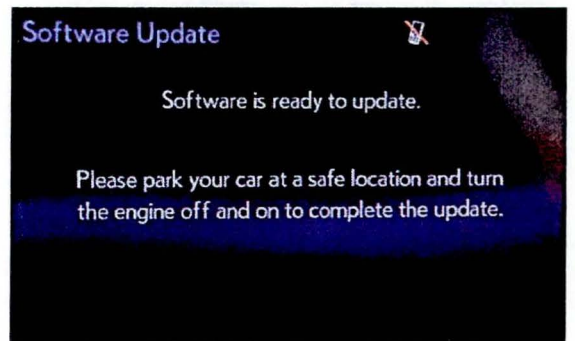
Repair Procedure (Continued)

C. Wait for the software to install.

Figure 9.

Software Update

Installing new software...

❗ Please keep the media inserted
and do not turn off the engine.

—

D. Cycle the ignition OFF and ON to complete the update.

Figure 10.

Software Update

Software is ready to update.

Please park your car at a safe location and turn
the engine off and on to complete the update.

E. Remove the USB Drive SST.

F. Confirm the current software version has been updated on the *software Update* screen.

Figure 11.

Software Update

Model ID : 13LHENNA-AB01   SAM ID : BAAAAAFEOZ
Hard No. : 86130-76370

	Current	New
Navigation:	V10C8710	—
Operating System:	12.8050	—

Detail   Update Software