



October 16, 2014

ATTN: General Managers, Service Managers and Parts Managers:

IMPORTANT INFORMATION ON RECALL CAMPAIGN 124

Recall Campaign	124 <u>Santa Fe Coil Springs</u>
Model Year	2001-2006*
Production Dates	March 31, 2000 - February 15, 2006

*Salt Belt States Only

TSB# 14-01-040 for the Recall Campaign is available on HyundaiDealer.com/HMA Tech Info.

The front coil spring in affected vehicles driven in the “salt belt” states can become corroded and fracture near the base of the spring. A fractured coil spring can make contact with the tire, potentially resulting in a tire puncture, and increasing the risk of a crash.

Salt belt states include Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, and the District of Columbia.

The TSB describes a remedy to install a bracket to prevent the coil spring from contacting the tire. This repair will be made available to all customers, regardless of where they live.

An initial shipment of Spring Protectors was shipped to all dealers on October 16, 2014. The initial quantity shipped to your dealership is based on your expected campaign volume. All dealerships were shipped a minimum quantity of two parts kits. Additional parts kits can be ordered following the standard parts ordering procedure.

HMA will notify you when we begin mailing out the Final Customer Notification letters.

Reminders

1. Log into Car Care Scheduling to check appointments daily and for the next day.
2. Check with your Parts Department for Parts Availability.
3. Contact the customer if parts are not available and you need to reschedule the appointment.
4. Utilize the Service Rental Car program in order to minimize your service customers' inconvenience when they are having service campaign work completed.

Thank you for your prompt attention to this important safety matter and continued commitment to taking care of Hyundai customers.

Hyundai Motor America