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Technical Service Bulletin

GROUP
**BODY
ELECTRICAL**

NUMBER
14-BE-011

DATE
JULY, 2014

MODEL(S)
**GENESIS SEDAN (BH)
GENESIS COUPE (BK)**

SUBJECT: BLUETOOTH SOFTWARE UPDATE

DESCRIPTION: This bulletin provides the procedure to update the Bluetooth software for both the base audio and touchscreen (AVN) navigation system on certain Genesis sedan and Genesis coupe.

Applicable Vehicles: 2012 Genesis Coupe(BK), 2012 Genesis Sedan(BH)

Applicable Production Date Range:

2012 Genesis Coupe(BK) From 5/21/2011 – 7/12/2012

2012 Genesis Sedan(BH) From 4/17/2011 – 8/11/2011

PARTS REQUIRED:

PART NAME	FIGURE	REMARKS
USB MEMORY STICK		This part was previously supplied by HMA.
	12MY BLUETOOTH UPDATE BH/BK 00201-12000QQH	

*Additional memory sticks can be ordered through the PDC.

WARRANTY INFORMATION:

OP CODE	OPERATION	OP TIME	CAUSAL P/N	NATURE	CAUSE
96150F03	BLUETOOTH UPGRADE – AUDIO TYPE (BK)	0.5 M/H	96180-2M115	NY2	C29
96150F03	BLUETOOTH UPGRADE – AUDIO TYPE (BH)	0.5 M/H	96180-3M630JC	NY2	C29
96150F02	BLUETOOTH UPGRADE – AVN TYPE (BK)	0.3 M/H	96560-2M100VM5	NY2	C29
96150F02	BLUETOOTH UPGRADE – AVN TYPE (BH)	0.3 M/H	96560-3M857N8	NY2	C29

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

SERVICE PROCEDURE:**SOFTWARE VERSION VERIFICATION FOR
AVN(NAVIGATION) SYSTEM**

1. Place the ignition switch to the ON position by pushing the start/stop button one time.



2. Open the console armrest, and then plug the supplied USB stick into the USB slot.



3. Turn ON the audio system by pressing the "ON/OFF" button.



4. **Genesis Coupe (BK)**

Press the phone symbol button.

Genesis Sedan (BH)

Press the PHONE button.



5. Touch the "Settings" button.



6. Touch the empty space (A) on the lower left part of the screen, and then touch the empty space (B) on the upper right part of the screen to access to the “Bluetooth Engineering Mode” as shown in the photo.



7. Check the software version:

If the software version is 3.12.2, proceed to the next procedure.

If the software version is 3.13.4, no further procedure is required.



BLUETOOTH SOFTWARE UPDATE FOR AVN(NAVIGATION) SYSTEM

1. Start the software update by touching the “FSW-Update” on the screen.



2. After the software update has successfully completed, a pop-up message “**update finished-please reset or ACC OFF/ON**” will appear.

Cycle the ignition OFF/ON to restart the audio system.



3. Repeat steps 3~7 of the “**SOFTWARE VERSION VERIFICATION FOR AVN (NAVIGATION) SYSTEM**” procedure on page 3 and check that the software version is 3.13.4.

Software Update complete.



**SOFTWARE VERSION VERIFICATION FOR
BASE AUDIO SYSTEM**

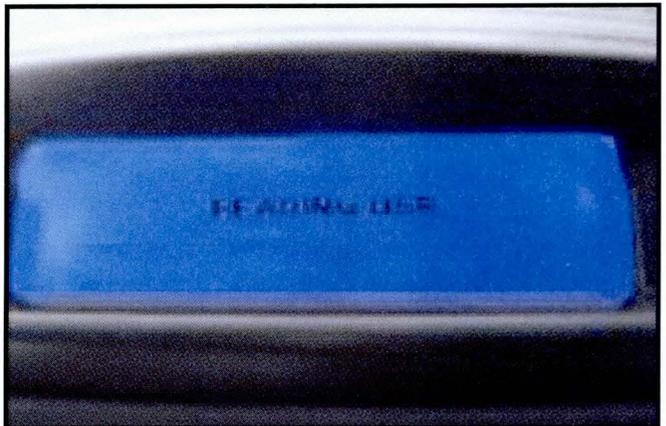
1. Place the ignition switch to the ON position by pushing the start/stop button one time or turn the ignition switch to the ON position.



2. Open the console armrest, and then plug the supplied USB stick into the USB slot.



3. "READING USB" is displayed on the screen.



4. Listen to the music for about 5 seconds.



5. Turn the audio system OFF by pushing the "POWER" button.



6. **“Engineering Mode” Genesis Coupe (BK)**
Simultaneously push the 1 and 4, and hold both buttons for 5 seconds and release. Then push the 1 button 4 times.

NOTICE

The Genesis Coupe (BK) will require an extra step to view the software version.

Push the **“INFO”** button for next screen and software version.



“Engineering Mode” Genesis Sedan (BH)
Push and hold the 4 button for 5 seconds. Then push the 1 button 4 times.



7. Check the software version:

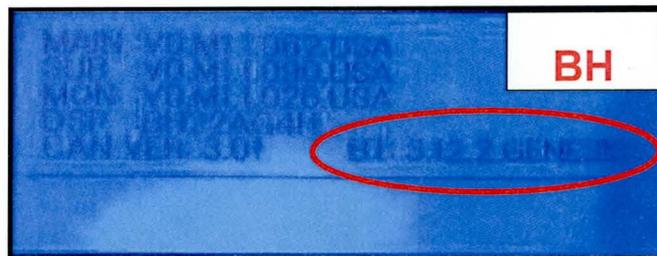
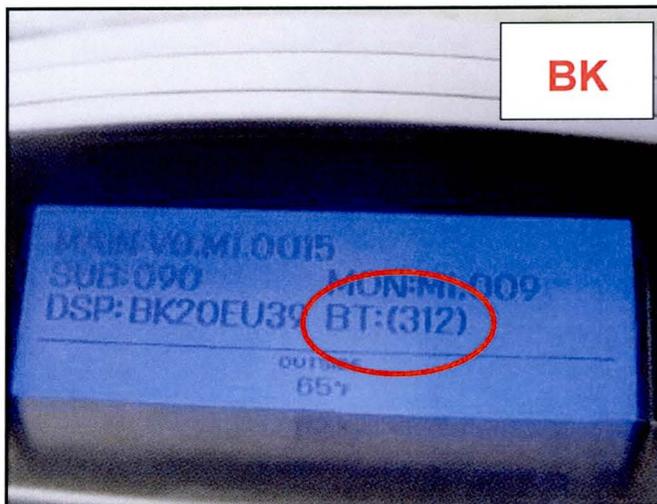
Genesis Coupe (BK)

If the software version is 312 or less, proceed to the next procedure.

NOTICE

If the current software version is 312...after software update the version will also be 312.

Software screen:



Genesis Sedan (BH)

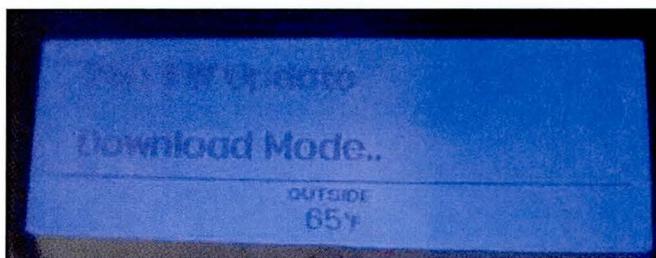
If the software version is 3.12.2, proceed to the next procedure.

If the software version is 3.12.9, no further procedure is required.

SOFTWARE VERSION UPDATE FOR BASE AUDIO SYSTEM

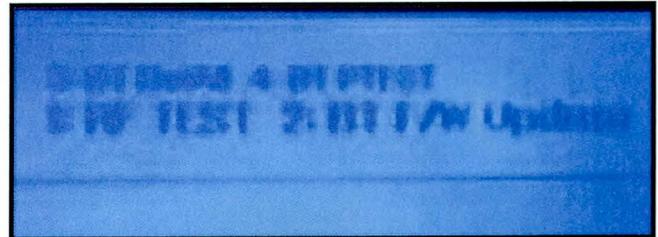
1. Genesis Coupe (BK)

While in the software screen push the 5 button one time and push the 2 button one time. The software update will take approximately 3 minutes to complete.



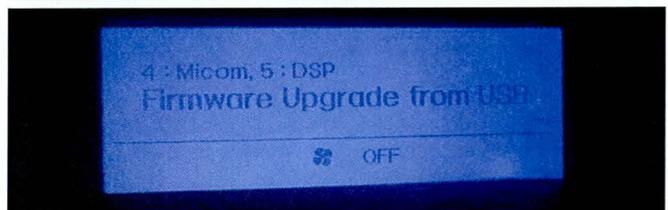
Genesis Sedan (BH)

While in the software screen push the 5 button one time and push the 2 button one time. The software update will take approximately 3 minutes to complete.



2. The Genesis Sedan (BH) will also require an update for the Main (Micom) software.

After updating the Bluetooth software, re-enter the "Engineering Mode" by repeating steps 6-7 for Genesis Sedan (BH). While in the software screen, push the 1 button one time and push the 4 button one time. The software update will start and will take approximately 3 minutes to complete.



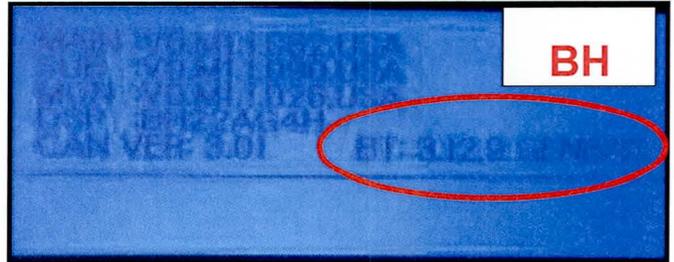
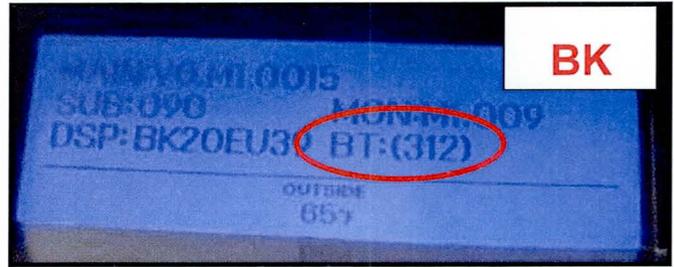
NOTICE

The Genesis Coupe (BK) does NOT require an update for the Main (Micom) software.

3. After software update is completed repeat steps 6-7 from above to verify that the software version has been updated.

BK - 312

BH - 3.12.9



Software Update Complete.