

//ALL 12/16/2014 to 01/31/2015
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: December 16, 2014
SUBJECT: Recall Campaign 120 - 2015 Sonata Front Brake Caliper
Inspection and Replacement (TSB# 14-01-026-1) - Additional VINs

On June 25, 2014, Hyundai Motor America announced Recall Campaign 120 to inspect and if necessary, replace the front brake caliper(s) on certain 2015 Model Year Sonata vehicles.

On December 16, 2014, Hyundai Motor America will expand the VIN Universe to include additional 2015 Sonata vehicles.

TSB #14-01-026-1 is available on Hyundai's Website as of December 16, 2014. It contains instructions on performing the service and submitting the campaign claim.

In order to identify only those vehicles affected by Recall Campaign 120, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 120.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK and RETAILED.

If the final results of the inspection process indicates replacement of the caliper (LH, RH, or both) is needed, dealers should order the applicable part(s) from their facing PDC. Dealers will be required to provide the applicable Recall 120 Vehicle Identification Number (VIN).

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai Motor America can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this Recall Campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai Motor America appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA