Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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UNABLE TO ADJUST DRIVER SEAT UP OR DOWN - (MANUAL SEAT ONLY)

Bulletin No: 09-030/14

Last Issued:

SPECIAL SEEVELE TOUR (SET) INFORMATION

07/08/2014

BULLETIN NOTE

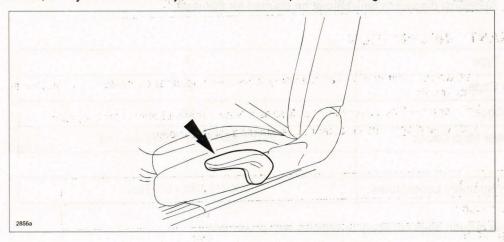
- This bulletin supersedes the previous bulletin 09-037/13, issued on 12/10/13. The PART(S) and WARRANTY INFORMATION have been revised.
- Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

2010-2012 CX-7 vehicles equipped with manual seats

DESCRIPTION

On some vehicles, it may be difficult to adjust the driver seat up or down using the manual seat lift lever.



This may be caused by a broken front seat side cover that interferes with the operation of the seat lifter mechanism. The cover may have been previously broken by an outside impact.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Replace the front seat side cover with a modified one according to the instructions on MS3 online or the Workshop Manual (section 09-13 FRONT SEAT SIDE COVER REMOVAL/INSTALLATION).
- 3. Verify the repair.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

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PART(S) INFORMATION

Part Number	Description	Qty.	Color / Notes
EGY1-88-1H3	Front Seat Side Cover	1	Black
EGY2-88-1H3	Front Seat Side Cover	1	Sand
B33D-88-1H5 -02	Reclining Knob	1	Black (not reusable)
B33D-88-1H5 -34	Reclining Knob	1	Sand (not reusable)

WARRANTY INFORMATION

NOTE:

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This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.

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- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	Α	
Symptom Code	92	The area to the second of the settle
Damage Code	98	The said the
Part Number Main Cause	EGY1-88-1H3 or EGY2-88-1H3	10 1 0 11 to 150
Quantity	1	
Operation Number / Labor Hours:	XXH12XRX / 0.5 Hrs.	
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NOTE: This bulletin does not apply to vehicles with power seats.