

# Service Bulletin

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<b>Subject:</b>  DRIVER SEAT GRADUALLY MOVES DOWN BY ITSELF	<b>Bulletin No:</b> 09-019/14
	<b>Last Issued:</b> 03/12/2014

## BULLETIN NOTE

- This bulletin supersedes the previous bulletin 09-010/13 issued 04/10/13, 10/31/13 and 12/16/13. The PART(S) INFORMATION has been revised.
- Changes are noted below in Red beside the change bar.

## APPLICABLE MODEL(S)/VINS

2013-2014 CX-5 vehicles without power seats with VINs lower than JM3KE\*\*\*\*\*398857 (produced before Oct. 1, 2013)

## DESCRIPTION

Some vehicles (without power seats) may exhibit a driver seat that gradually moves down by itself. This concern may be caused when a load, which is applied to the seat during braking, exceeds a certain level that could impact the retaining mechanism of the seat lifter causing the seat to gradually move downward.

To eliminate this concern, the seat lifter carrier plate thickness has been increased.

Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

1. Verify the customer concern.

**NOTE:** Ensure the customer is not bumping or touching the adjuster by mistake when entering or exiting the vehicle.

2. Replace the driver seat adjuster unit with a modified part according to the instructions on MS3 online or the Workshop Manual (section 09-13 FRONT SEAT ADJUSTER UNIT REMOVAL/INSTALLATION - DRIVER-SIDE (WITHOUT POWER SEAT SYSTEM)).
3. Verify repair.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

## PART(S) INFORMATION

Part Number	Description	Qty.	Notes
KDY3-88-H50A	Driver Seat Adjuster Unit (LH)*	1	Replaces part KD33-88-H50*
KDY5-88-H50A	Driver Seat Adjuster Unit (LH)*	1	Replaces part KD45-88-H50*
KF61-88-1H5 -02	Recliner knob (with lever type recliner knob) (LH)	1	Replacement Parts
KD45-88-857 -02	Lifter knob (LH)	1	
KD45-88-585	Front seat side cover clip	2	

\* The driver seat adjuster unit parts listed in the table above are specific to the customer complaint (Driver Seat Gradually Moves Down By Itself) outlined in this service bulletin. When replacing the seat for any other reason, use the EPC to determine the correct seat part number(s).

## WARRANTY INFORMATION

### NOTE:

- This repair only applies to non-power seat system vehicles.
- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	89
Damage Code	97
Part Number Main Cause	(SEE PART(S) INFORMATION)
Quantity	1
Operation Number / Labor Hours	XXJ1PXRX / 0.7 Hrs.

### NOTE:

- This service bulletin does not apply to vehicles equipped with power seats.
- Enter "Replacement Part" numbers in Related Part Number column.