

Service Bulletin

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Subject:

RUST ON BOTTOM OF REAR DOOR GLASS GUIDE

Bulletin No: 09-014/14

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BULLETIN NOTE

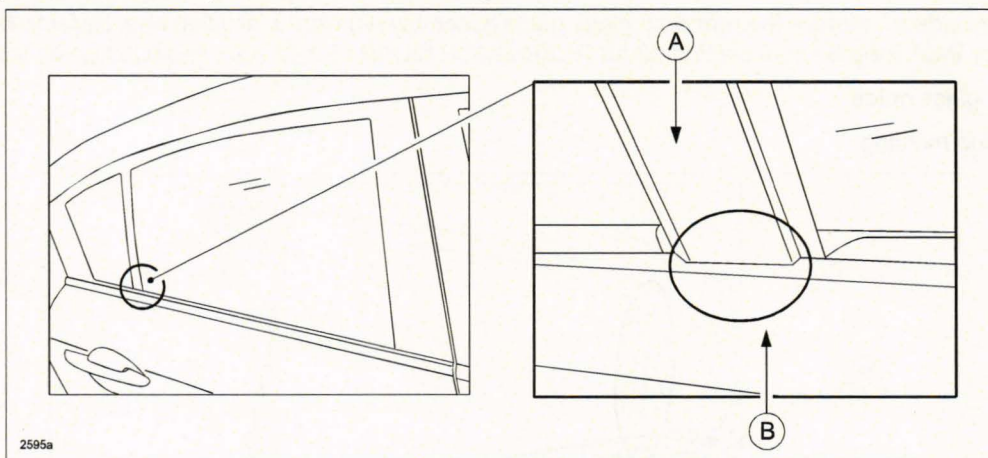
- This bulletin supersedes the previous bulletin 09-026/11 issued on 10/5/11. The **APPLICABLE MODEL(S)/VINS, REPAIR PROCEDURE, PARTS and WARRANTY INFORMATION** have been revised.
- Changes are noted below beside the change bar in Red.

APPLICABLE MODEL(S)/VINS

2010-**2013** Mazda3 (including Mazdaspeed3)

DESCRIPTION

Some vehicles may exhibit rust on the bottom of the rear door glass guide (A) from contact with the rear beltline molding (B). This is caused by a vibration while driving.



Customers having this concern should have their vehicle repaired using the following repair procedure.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system—without permission in writing.

REPAIR PROCEDURE

1. Verify customer concern.
2. Depending on the VIN, follow the procedure for the vehicles Type A or Type B.

Spec.	Vehicles Type A	Vehicles Type B
JM1BL*****	100001-445190	445191-853645

NOTE: If a vehicle of Type A has already been reworked according to previous TSB 09-026/11 (10/5/11), perform repair for Type B vehicles.

3. Verify repair.

Vehicles Type A

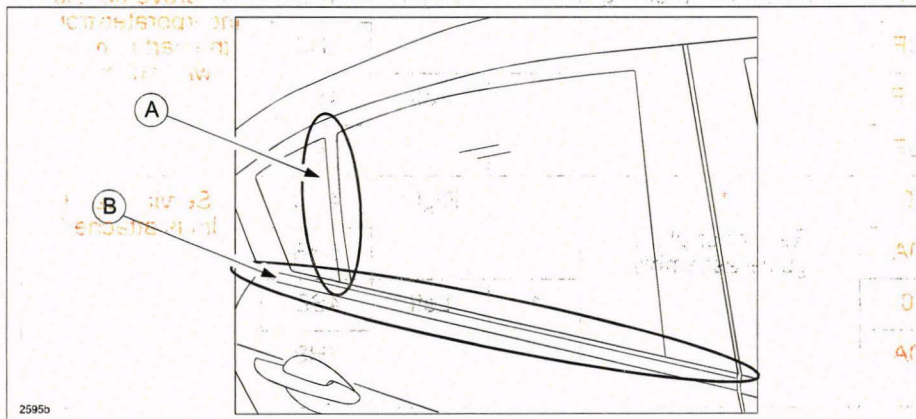
At the affected side(s), replace both the the rear door glass guide assembly and the rear beltline molding with modified ones. Refer to MS3 online instructions or Workshop Manual section 09-12 REAR DOOR QUARTER GLASS REMOVAL/INSTALLATION and 09-16 REAR BELTLINE MOLDING REMOVAL/INSTALLATION.

Vehicles Type B

At the affected side(s), replace the rear door glass guide assembly (C) with a modified one. Refer to MS3 online instructions or Workshop Manual section 09-12 REAR DOOR QUARTER GLASS REMOVAL/INSTALLATION.

A: Rear door glass guide

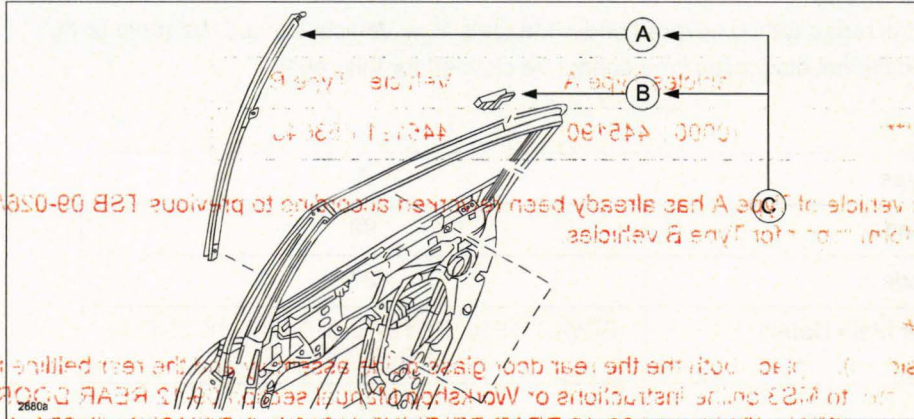
B: Rear beltline molding



A: Rear door glass guide (film is attached)

B: Protector (current part)

C: Rear door glass guide assembly (service part)



PART(S) INFORMATION

Part Number	Description	Qty.	Notes			
BBM4-50-660F	Rear beltline molding	1	Right	4SD	Improvement is incorporated from the part number with suffix E.	Vehicles Type A
BBN9-50-660F				5HB		
BBM4-50-670F		1	Left	4SD		
BBN9-50-670F				5HB		
BBY4-72-610	*: Rear door glass guide assembly	1	Right	4SD	*: Service part (a film is attached)	Vehicles Type A and B
BBY9-72-610A				5HB		
BBY4-73-610		1	Left	4SD		
BBY9-73-610A				5HB		

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	90
Damage Code	97
Part Number Main Cause	BBY4-72-610, BBY9-72-610A, BBY4-73-610, or BBY9-73-610A
Quantity	1
Operation Number / Labor Hours:	XXG34ARX / 0.4 Hrs. (One side) XXG34BRX / 0.6 Hrs. (Both sides)

NOTE: For vehicles Type A, claim rear beltline molding (BBM4-50-6*0F / BBN9-50-6*0F) as a related part.