

Tony Lawrence

From: Chris Ciz
Sent: Friday, February 21, 2014 1:17 PM
To: All Dirs All Rgns - PT; All Dirs All Rgns - SR
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 02/21/2014

2014 INDEX: http://www.mstore2000.com/PDF_Files/index02-21-14.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

NEW BULLETIN

09-013/14 – MULTI-MODEL - BUZZING NOISE FROM STEERING COLUMN

http://www.mstore2000.com/PDF_Files/09-013-14-2888.pdf

UPDATED BULLETIN

05-003/14 – 2012-2013 MAZDA3 (WITH 2.0L SKYACTIV-G AND A/T) - MIL ON WITH DTC P0780 AND/OR P1738 OR OTHER DTCS

http://www.mstore2000.com/PDF_Files/05-003-14-2898.pdf

- Please distribute this information to all parts and service personnel.
- If you no longer wish to receive Mazda bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.

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Subject: BUZZING NOISE FROM STEERING COLUMN	Bulletin No: 09-013/14
	Last Issued: 02/21/2014

APPLICABLE MODEL(S)/VINS

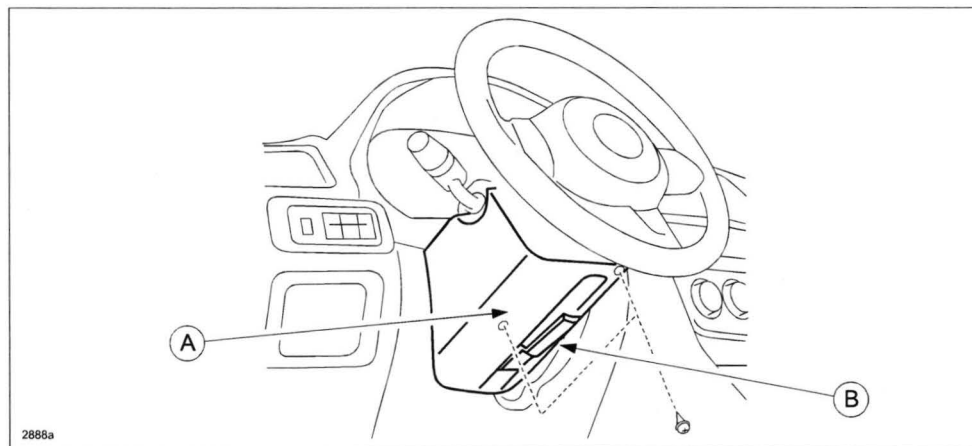
2013-14 CX-5 vehicles with VINs lower than JM3KE*****399399 (produced before October 3, 2013)

2014 Mazda3 vehicles with VINs lower than JM1BM*****125873 (produced before October 3, 2013)

2014 Mazda6 vehicles with VINs lower than JM1GJ*****149693 (produced before October 3, 2013)

DESCRIPTION

Some vehicles may experience a buzzing noise from the steering column when driving on rough roads or passing over speed bumps. This buzzing noise may be caused by the lower steering column cover (A) contacting the steering wheel adjustment lock lever (B). To correct the problem, felt is attached to the steering column cover.

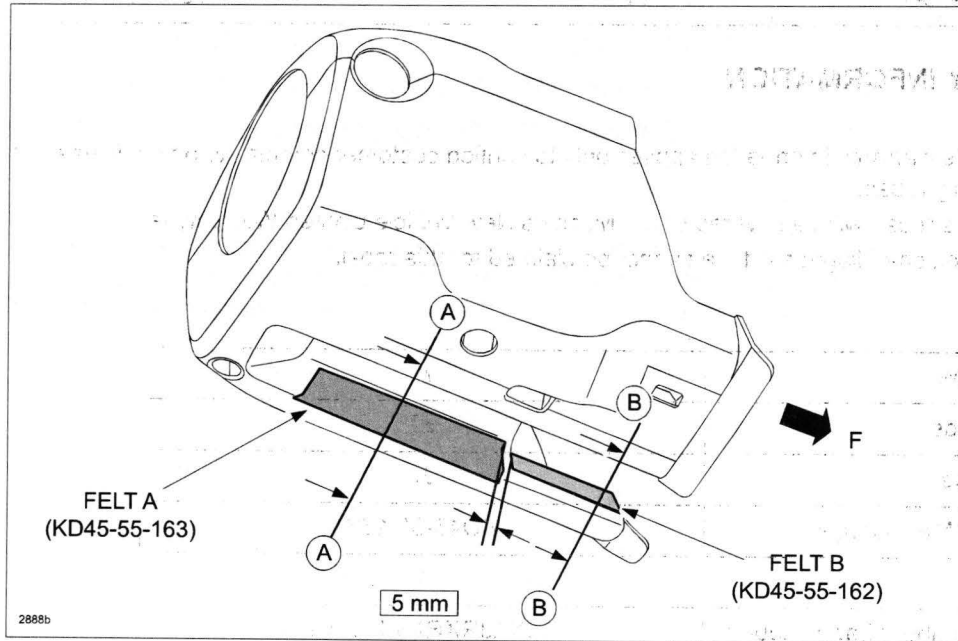


Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

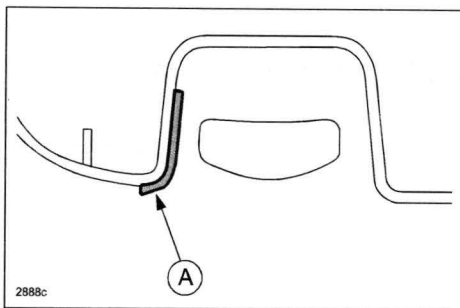
1. Verify customer concern.
2. Pull the lock lever release and attach the two pieces of felt (KD45-55-163 and KD45-55-162) to the lower steering column cover as shown, without removing the steering column cover (F: Front of vehicle).

NOTE: Provide 5 mm of clearance between the two pieces of felt. DO NOT overlap them to avoid peeling off.



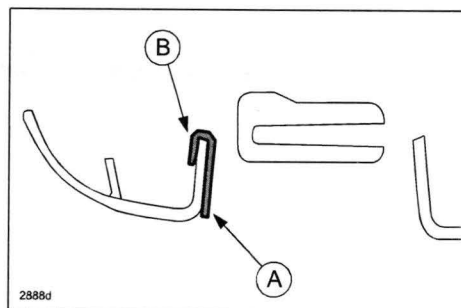
A-A cross section (Felt A)

A: End of edge



B-B cross section (Felt B)

A: End of edge; B: Fold back tip of the felt



3. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
KD45-55-163	Felt A	1	120 x 30 mm
KD45-55-162	Felt B	1	75 x 20 mm

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	97
Part Number Main Cause	KD45-55-163
Quantity	1
Operation Number / Labor Hours:	XXK3RXXR / 0.2 Hrs.