



GROUP  
Electrical

MODEL  
2015MY Sorento (XM)  
2014MY Optima (QF)

NUMBER  
067

DATE  
May 2014

## TECHNICAL SERVICE BULLETIN

**SUBJECT:** INFORMATION COLLECTION RELATED TO ELECTRICAL CONCERNS

To enhance communication of dealer findings regarding electrical concerns, a photo collection warranty time reimbursement program is being implemented. This is similar to a previous program presented in TSB Gen 037 (2010) and will be offered for a limited time only. To qualify for the labor time, the photo(s) must be accompanied by a Techline case and include the following information:

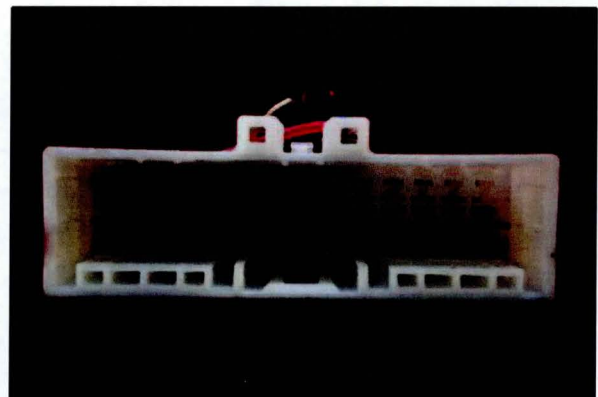
- Clear explanation of the concern, root cause of the concern, and correction method; including connector number (required) and pin terminal number (if applicable).
- Clear photo of the concern as shown in the "good quality photo" example below.

### \* NOTICE

Techline agent will evaluate the provided information and approve payment of labor time. No credit will be given if the information does not meet the criteria outlined in this TSB.



**GOOD QUALITY PHOTO  
(FULL CREDIT)**



**POOR QUALITY PHOTO  
(NO CREDIT)**

File Under: General

Circulate To:  General Manager  Service Manager  Parts Manager  
 Service Advisors  Technicians  Body Shop Manager  Fleet Repair

SUBJECT:

INFORMATION COLLECTION RELATED TO ELECTRICAL CONCERNS

**\* NOTICE**

Warranty will reimburse the technician an additional .2 M/H (12 minutes for photo(s) submitted with the required information, as referenced above). Reimbursement is limited to ONE (1) per Techline case.

WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Part	Qty.
W	N/A	0	N/A	N/A	(GEN 067) Information Collection	77777RA0	0.2 M/H	N/A	0

**Note: This Labor Op. must be submitted as a "detail" Labor Op with the primary repair Labor Op.**