

| ELE<br>NUMBER           | 2014MY<br>Sorento (XMa)<br>DATE |
|-------------------------|---------------------------------|
| 057 (REV 1, 01/13/2014) | January 2014                    |

# TECHNICAL SERVICE BULLETIN

SUBJECT:

### COMBINED TSB/SERVICE ACTION: BCM UPGRADE -IPM LOGIC IMPROVEMENT (SA163)

\* NOTICE

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides information related to a software upgrade for the Instrument Panel Module (IPM) of some 2014MY Sorento (XMa) vehicles, produced from January 22, 2013 to November 15, 2013, and equipped with a Power Tail Gate (PTG) which may exhibit an intermittent parasitic draw of up to 400mA. To prevent and/or correct this condition, the BCM should be reprogrammed using the GDS download, as described in this bulletin. Kia is requesting the completion of this Service Action on all affected vehicles, including dealer stock, prior to delivery. For confirmation that the latest reflash has been done to a vehicle you are working on, verify ROM ID using the tables in this TSB.

For vehicles not on the Affected Vehicles list, but with a customer concern as described above, perform the following procedure outlined in this bulletin and submit a warranty claim per "customer concern" (Standard TSB) claim information on page 8.

### \* NOTICE A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval. Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service

Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA163.

File Under: <ELECTRICAL>

| Circulate To:      | 🗵 General Manager | X Service Manager       | 🗵 Parts Manager |
|--------------------|-------------------|-------------------------|-----------------|
| IX Service Advisor | (s) 🗵 Technician  | (s) 🗵 Body Shop Manager | Fleet Repair    |

#### ECM Upgrade Procedure:

To correct this condition, the BCM should be reprogrammed using the GDS download as described in this bulletin.

#### UPGRADE EVENT NAME

#### 225.XM FL IPM LOGIC IMPROVEMENT

# \* NOTICE

- A fully charged battery is necessary before the upgrade can take place. It is recommended that the Midtronics GR8-1299 system be used in ECM mode during charging. DO NOT connect any other battery charger to the vehicle during the upgrade.
- This upgrade must be performed with the ignition key in the OFF position.
- Make sure all vehicle doors are closed.
- Be careful not to disconnect any cables connected to the vehicle or GDS during the upgrade procedure.
- DO NOT start the engine during the upgrade.

#### ROM ID INFORMATION TABLES:

#### Upgrade Event #225

| MODEL  |  | ROM ID   |  |  |  |
|--|--|--|--|--|--|
| WODEL  |  | PREVIOUS   | NEW  |  |  |
| 954001U:<br>954001U:<br>954001U:<br>954001U:<br>954001U: | 954001U220<br>954001U230<br>954001U240<br>954001U250 | 954001U2202010<br>954001U2302010<br>954001U2402010<br>954001U2502010 | 954001U2202110<br>954001U2302110<br>954001U2402110<br>954001U2502110 |  |  |

To verify the vehicle is affected, be sure to check the Calibration Identification of the vehicle's BCM ROM ID and reference the Information Table as necessary.

- 1. Open the hood, disconnect the hood switch and connect the Midtronics charger to the battery.
- 2. Turn the ignition switch to the **OFF** position.
- 3. Connect the power supply cable to the GDS.

# \* NOTICE

If attempting to perform the upgrade with the power supply cable disconnected from the GDS, be sure to check that the GDS is fully charged before performing the upgrade. If the GDS is not fully charged, the upgrade may not occur. Therefore, it is strongly recommended that the power supply connector be connected to the GDS.

4. Connect the USB cable between the VCI and the GDS.

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When performing the ECU upgrade using the GDS, wireless communication between the VCI and GDS is not available. Therefore, be sure to connect the USB cable between the VCI and the GDS.

- 5. Connect the Main 16-pin DLC cable (GHDM 241000) to the VCI.
- Connect the Main 16-pin DLC cable (GHDM – 241000) to the OBD-II connector, located under the driver's side of the instrument panel.
- 7. With the <u>ignition key OFF</u>, turn ON the VCI and GDS and manually input the VIN into the search box. Then, click the **Search** button.



| SCHER VIN SEARCH  | Search Auto VIN     | Clear Previous Vehicle |
|---|---------------------|------------------------|
| Model<br>AMANTI(GH)<br>BORREGO(HM)<br>CADENZA(VG)<br>FORTE(YD)<br>FORTE(YD)<br>FORTE/FORTE KOUP(TD)<br>K900(KH)<br>OPTIMA HYBRID(TF HEV)<br>OPTIMA(MG)<br>OPTIMA(MG)<br>OPTIMA(TF/QF)<br>RIO(BC)<br>RIO(JB) | Year                | Engine                 |
| System  | no alona elaborador |                        |
| Group   |                     | Symptom                |
| Fault Code Searching  | ок                  | Cancel                 |

 At the GDS System Screen, select BCM. Then, select Body Control Module from the pop-up window and click OK.



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By Symptom

kiatechinfa.com

Manual

TSB Case Analysis DTC

·By Model

By VIN

Case Analysis

E Flight Record

CARB OBD-II

II Data Treatment

III Inspection / Test

DVOM

Flight R

10. Select BCM and Click OK.



11. Select Auto Mode and click OK.



 After the system reads the ROM ID, select Event: 225. XM FL IPM Logic Improvement and Click Upgrade.

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 Click OK on the voltage check screen and cycle the ignition ON and OFF once. Then, open the driver's door and click OK.



 The upgrade will begin and the progress of the upgrade will appear on the bar graph.

### \* NOTICE

If the upgrade fails, disconnect the negative (-) terminal from the battery for 20 seconds and restart the procedure.



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Event List Event Group Current ROM ID 95400\_1U250201 Mode Auto Mode System Event Group The ECU Upgrade is successfully fi ROM ID : 95400\_102502110 Audio Update CAUTION •During the ECU Failure to follow ID Register Option Treatmen Data Treatment ction / Test Faul TSB DIC Marsiani

- 16. Reconnect the hood switch.
- 17. Operate the tailgate to confirm proper operation.

Manual Mode Upgrade

### **\*** NOTICE

Do NOT attempt to perform a Manual Mode upgrade unless Auto Mode fails. Always follow the instructions given on the GDS in either Auto or Manual mode. See the table below for Manual Mode passwords.

#### MANUAL MODE ECM UPGRADE PASSWORDS:

#### Upgrade Event #225 Sorento (XMa)

| MENU                    | PASSWORD |
|-------------------------|----------|
| XM FL IPM : 95400-1U220 | 1220     |
| XM FL IPM : 95400-1U230 | 1230     |
| XM FL IPM : 95400-1U240 | 1240     |
| XM FL IPM : 95400-1U250 | 1250     |

# **\*** NOTICE

SUBJECT:

Before performing the manual update, cycle the fuse box panel power switch to the OFF position for 20 seconds. Then, cycle the fuse box panel power switch back to the ON position.



- Within the ECU Upgrade screen, select Manual Mode in the left column, select BCM and then select Upgrade Event 225. Select the appropriate control unit part number by referring to the ROM ID Information Table on Page 2, and click OK.
- 2. Enter the appropriate password from the table above, and click **OK**.
- 3. Cycle the ignition ON and OFF once and open the driver's door, when prompted. Then, click **OK**.
- 4. Upgrade will begin and the progress of the upgrade will appear on the bar graph.
- 5. Click OK on the final screen. Upgrade event 225 is now complete.
- 6. Reconnect the hood switch
- 7. Operate the tailgate to confirm proper operation.

### AFFECTED VEHICLE PRODUCTION RANGE:

| Model         | Production Date Range                      |  |  |
|---------------|--|--|--|
| Sorento (XMa) | From January 22, 2013 to November 15, 2013 |  |  |

### SERVICE ACTION WARRANTY INFORMATION:

| Claim<br>Type | Causal P/N  | Qty | N Code | C<br>Code | Repair<br>Description          | Labor Op<br>Code | Time       | Related<br>Parts | Qty |
|---------------|-------------|-----|--------|-----------|--------------------------------|------------------|------------|------------------|-----|
| V             | 95400 1U220 | 0   | N94    | C40       | (SA163)<br>BCM(IPM)<br>UPGRADE | 140A15R0         | 0.3<br>M/H | N/A              | 0   |

### STANDARD WARRANTY CLAIM INFORMATION:

Use this information only to file a warranty claim for vehicles for which:

- 1. A customer complains of the same concern.
- 2. The VIN does not appear on the Affected Vehicles list for Service Action 163.
- 3. The vehicle model year and production date range are as identified in this bulletin

| Claim<br>Type | Causal P/N  | Qty | N<br>Code | C<br>Code | Repair<br>Description           | Labor Op<br>Code | Time       | Related<br>Parts | Qty |
|---------------|-------------|-----|-----------|-----------|---------------------------------|------------------|------------|------------------|-----|
| w             | 95400 1U250 | 0   | N94       | C40       | (ELE057)<br>BCM(IPM)<br>UPGRADE | 39110F8L         | 0.3<br>M/H | N/A              | 0   |

# \* NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA163 when accessing the WebDCS system.