

## Tony Lawrence

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**From:** Tony Lawrence  
**Sent:** Friday, August 29, 2014 3:44 PM  
**To:** All Dirs All Rgns - PT; All Dirs All Rgns - SR  
**Subject:** MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

### **SERVICE BULLETIN RELEASE - 08/29/2014**

2014 INDEX: [http://www.mstore2000.com/PDF\\_Files/index08-29-14b.pdf](http://www.mstore2000.com/PDF_Files/index08-29-14b.pdf)

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

\* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

#### **NEW BULLETINS**

**05-009/14 - 2014 MAZDA6 - A/T SHIFT LEVER IS HARD TO MOVE**

[http://www.mstore2000.com/PDF\\_Files/05-009-14-2953.pdf](http://www.mstore2000.com/PDF_Files/05-009-14-2953.pdf)

**09-036/14 - 2014-2015 MAZDA6 - WIND NOISE FROM DOOR WINDOW EDGE(S) AT 37 MPH OR HIGHER**

[http://www.mstore2000.com/PDF\\_Files/09-036-14-2945.pdf](http://www.mstore2000.com/PDF_Files/09-036-14-2945.pdf)

#### **UPDATED BULLETINS**

**09-017/14 - 2013-2014 CX-5 - RATTLE NOISE FROM FRONT DOOR GLASS**

[http://www.mstore2000.com/PDF\\_Files/09-017-14-2955a.pdf](http://www.mstore2000.com/PDF_Files/09-017-14-2955a.pdf)

**09-035/14 - 2013-2014 CX-5 - LIFTGATE OPENER SWITCH INOPERATIVE**

[http://www.mstore2000.com/PDF\\_Files/09-035-14-2940.pdf](http://www.mstore2000.com/PDF_Files/09-035-14-2940.pdf)

- Please distribute this information to all parts and service personnel.
- If you no longer wish to receive Mazda service bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.

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<b>Subject:</b>  A/T SHIFT LEVER IS HARD TO MOVE	<b>Bulletin No:</b> 05-009/14
	<b>Last Issued:</b> 08/29/2014

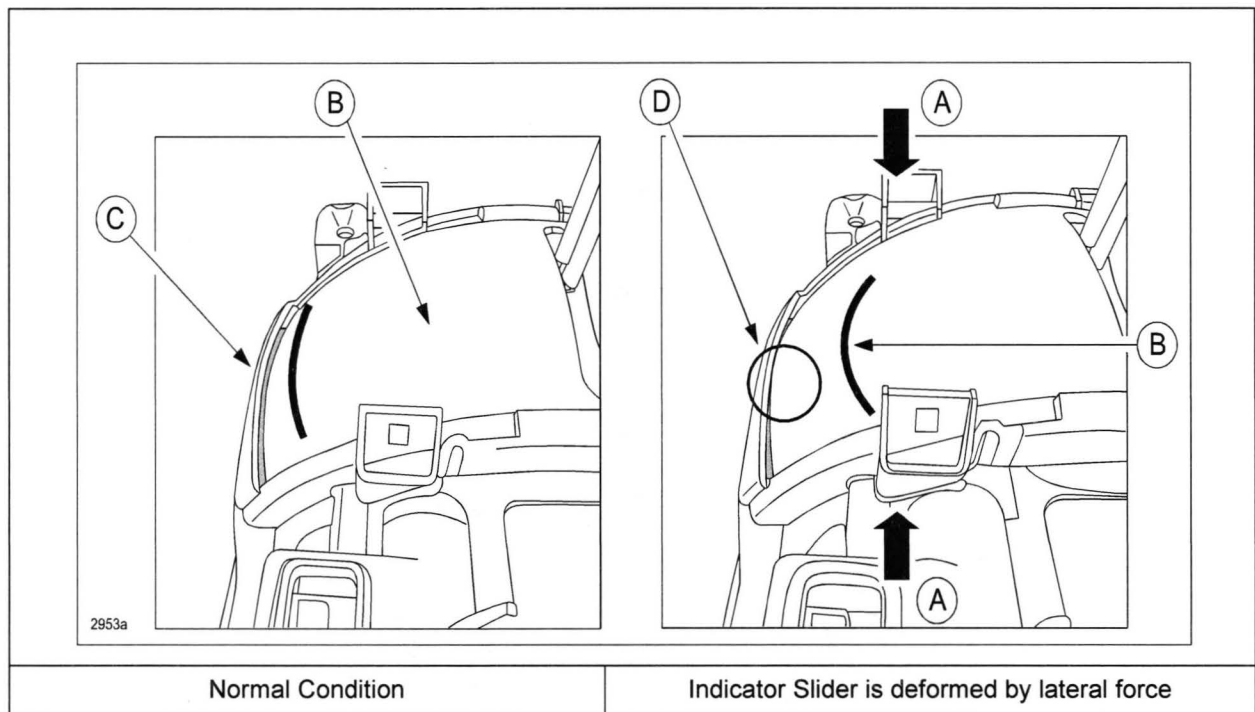
## APPLICABLE MODEL(S)/VINS

2014 Mazda6 with VINs lower than JM1GJ\*\*\*\*\*162912 (produced before Dec. 3, 2013)

## DESCRIPTION

Some customers may find it difficult or hard to move the A/T shift lever.

When the driver or front passenger's leg contacts the center console, lateral force (A) may deform the indicator slider (B), causing the slider edge to contact the arched part of the set plate (D). This may cause damage to the indicator slider (B) and/or hard A/T shift lever movement.



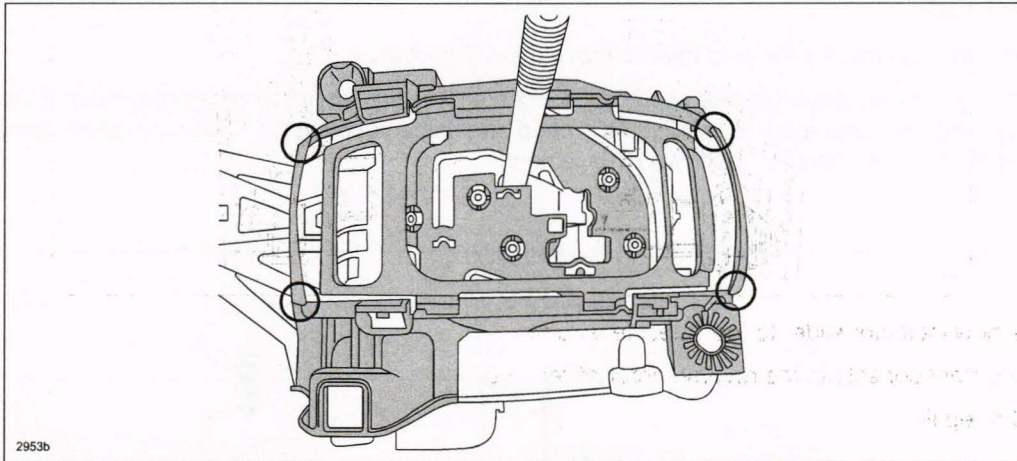
Customers having this concern should have their vehicle repaired using the following repair procedure.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system—without permission in writing.

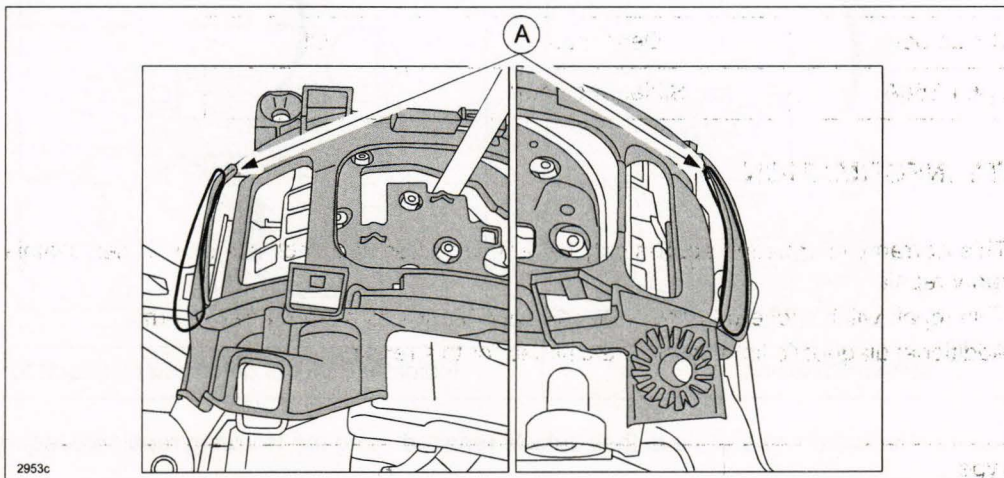
## REPAIR PROCEDURE

1. Verify the customer concern.
2. Remove the front console from the vehicle according to the instructions on MS3 online or the Workshop Manual (section 09-17 FRONT CONSOLE REMOVAL/INSTALLATION).
3. Remove the old indicator slider and discard it.
4. With the set plate installed in the vehicle, cut off the front and rear arched parts.
  - a. Cut the four areas indicated by circles in the figure below.

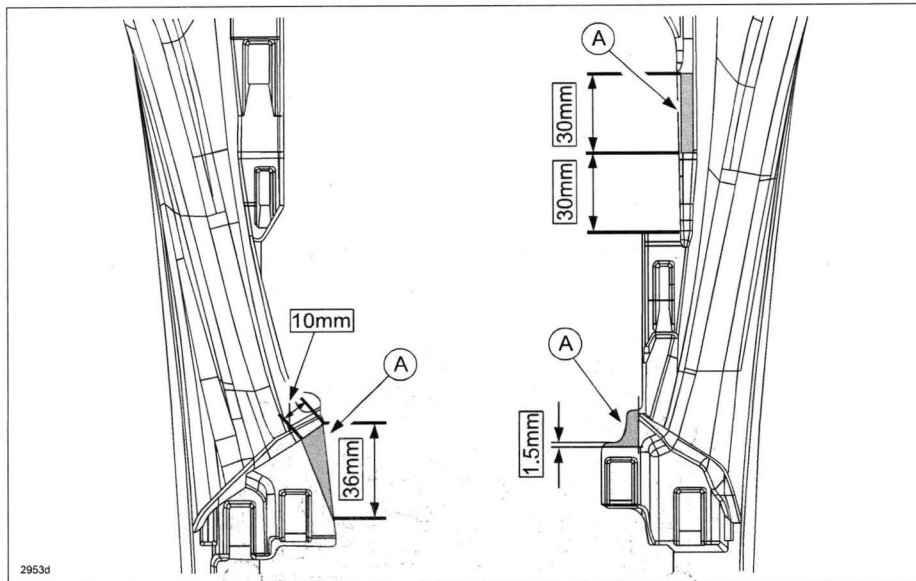
**NOTE:** The select lever unit is removed in the illustration below for viewing purpose only.



- b. Remove the front and rear arched parts (A) from the set plate.



- Cut off three (3) pieces (A) from the front console using a suitable cutting tool. This provides additional clearance between the front console and shifter assembly.



- Install a new indicator slider to the select lever unit.
- Install the front console in the reverse order of removal.
- Verify the repair.

**PART(S) INFORMATION**

Part Number	Description	Qty.
K011-64-358A	Slider, Indicator	1

**WARRANTY INFORMATION**

**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	25
Damage Code	9B
Part Number Main Cause	7777-SP-J57
Quantity	0
Operation Number / Labor Hours:	XXK8LXRX / 0.4 Hrs.