

//ALL 06/09/2014 to 07/30/2014
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: June 9, 2014
SUBJECT: Service Campaign TT4 - 2015 Sonata (LF) Joint Connector
Terminal Repair (TSB# 14-01-023) Revised

Hyundai Motor America is conducting a Service Campaign to repair a wiring harness connector terminal on certain 2015 Model Year Sonata vehicles with production dates of May 2, 2014 through May 23, 2014. Service Campaign TT4 provides a procedure to inspect and repair the connector pin.

In order to identify only those vehicles affected by Service Campaign TT4, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TT4.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK and RETAILED.

TSB #14-01-023 is available on Hyundai's Website as of June 9, 2014. It contains instructions on performing the service and submitting the campaign claim.

Dealers will be shipped by Fed-X on June 10, 2014 a part and associated tools for all Dealer Stock vehicles.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA