

//ALL 05/21/2014 to 06/19/2014
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: May 21, 2014
SUBJECT: Service Campaign TT2 - 2005-2009 Tucson Under Body
Corrosion Prevention Treatment (TSB# 14-01-018)

Hyundai Motor America is conducting a Service Campaign to provide front and rear under body corrosion prevention treatment on certain 2005 - 2009 Model Year Tucson vehicles in the following salt belt states: Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, and the District of Columbia. Service Campaign TT2 provides a procedure for front and rear under body corrosion prevention treatment.

In order to identify only those vehicles affected by Service Campaign TT2, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the treatment. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TT2.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED.

TSB #14-01-018 will be available on HMAService.com on May 21, 2014. It contains instructions on performing the service procedure and submitting the campaign claim. If a part is found in need of replacement while performing Service Campaign TT2, please submit a separate claim using the same Repair Order Number used for the Service Campaign.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA