

//ALL HMABSTXX 05/15/2014 06/30/2014
TO: All Hyundai Dealership General Managers, Sales Managers,
 Service Managers, Parts Managers, and Warranty Administrators
FROM: Hyundai Motor America
DATE: May 15, 2014
Subject: **Recall 085 - 2007/2008 Santa Fe and Veracruz Models -
Trailer Hitch Wiring Harness Replacement (Warranty Information)**

Hyundai Motor America announced the launch of Recall 085 on certain 2007 and 2008 model year Santa Fe and Veracruz models equipped with port-installed or dealer-installed trailer hitches manufactured by Thule Towing Systems on October 8, 2008.

In order to identify only those vehicles affected by Campaign 085, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via DCS On-line/WEBDCS before the repair is started. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Campaign 085. All in-stock vehicles, if any, must have Campaign 085 completed prior to retailing.

For vehicles that are inspected and do not have a port-installed or dealer-installed trailer hitch, the following procedure should be followed in order to have the campaign removed from the vehicle:

- E-mail the Warranty Call Center at (warranty@hmausa.com)
 - o Include the following information:
 - Dealer Code
 - Campaign Number (085)
 - Vin
 - Inspection Date
 - Contact Information (name of a contact at the dealership)
 - A brief description as to why the campaign does not apply.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA