



Mercedes-Benz

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TO: Parts Managers and Parts Advisors Service Managers and Service Advisors	FROM: Parts Assistance Center
RE: Weekly Parts Update	DATE: September 5, 2014

RECALLS

Recall Campaign 2012010006 - Check Tire Pressure Monitoring Coding, MY 2011-2012, Model 221 (S-Class)

The tire pressure monitoring system (TPMS) in approximately 158 MY2011-2012 S-Class vehicles may fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 138, "Tire Pressure Monitoring Systems". The subject vehicles contain TPMS software which does not meet certain TPMS instrument cluster indicator requirements of FMVSS 138. Specifically, the TPMS malfunction indicator may not continue to illuminate whenever there is a TPMS malfunction.

Please refer to the Recall Campaign 2012010006 - Check Tire Pressure Monitoring Coding, Update if Necessary, MY 2011-2012 Model 221 (S-Class) NCA dated September 5th for additional information.

Recall Campaign 2012120001 - Software Calibration Number (SCN) Code - Front SAM. Model X204 (GLK), Model Year 2013

The parking lamps in approximately 218 Model Year 2013 GLK-Class vehicles may fail to conform to the requirements of FMVSS number 108, "Lamps, reflective devices and associated equipment". The affected vehicles have been flagged in VMI; no parts are required. Software update rate is 100%. Use Xentry/DAS version 07-08/2014.

Please refer to Recall Campaign 2012120001 - Software Calibration Number (SCN) Code - Front SAM. Model X204 (GLK), Model Year 2013 NCA dated September 5th for additional information.

RETURNS

The following part numbers should no longer be installed and any existing stock on hand must be returned to your facing PDC via **ZSR Special Return**, use Item Category **ZS03 - SCM Authorized Return**; include a copy of this NCA as your authorization to return these parts. This special return will not affect your return allowance and will not be accepted after the specified date.

RETURNS	Part Number to be Returned	New Part Number	Return Deadline
Cleaner	A0099898271	A009989827128	September 11, 2014
	A009898271098609		
Auxiliary Pump	A211 470 40 94	A211 470 60 94	September 15, 2014

Please place orders as needed to replenish your inventory. Substitution links have been entered into Paragon and will direct you to the newest part numbers available.





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BACKORDER INFORMATION

PART BACK-ORDERS			
Material	Material Description	ETA Week of	ETA Quantity
A 000 290 05 00	TS PEDAL SYSTEM	9/8/2014	33
A 000 982 93 08	AUXILIARY BATTERY	9/8/2014	96
A 001 421 11 91	SPRING	9/15/2014	85
A 003 827 09 04	NTG4.5 UCI w/ Lightning	9/8/2014	179
A 008 154 42 02 80	REMAN-GENERATOR	9/8/2014	4
A 008 420 40 20	TS DISK BRAKE PAD	9/8/2014	24
A 009 989 82 71 28	CLEANING AGENT	9/8/2014	291
A 112 140 03 12	PIPE LINE	9/8/2014	60
A 117 011 02 08	COVER,CRANKSHAFT SEAL	9/15/2014	53
A 126 500 35 03	RADIATOR	9/8/2014	2
A 129 500 01 03	RADIATOR	9/8/2014	19
A 129 826 07 43	BLINKER LAMP	9/15/2014	32
A 164 740 17 05	DOOR SHELL	9/8/2014	4
A 164 905 83 00	RPM SENSOR	9/8/2014	314
A 166 401 07 02 9765	DISC WHEEL	9/8/2014	23
A 166 830 08 54 2A17	AIR NOZZLE	9/8/2014	54
A 166 880 04 57	HOOD	9/8/2014	10
A 166 890 11 30	DRIVE SPINDLE	9/8/2014	30
A 166 890 12 30	DRIVE SPINDLE	9/8/2014	23
A 172 670 04 00	WINDSHIELD	9/1/2014	10
A 176 670 18 00	WINDSHIELD	9/8/2014	76
A 204 270 17 03 87	NAG2i Reman Automatic Transmission	9/8/2014	8
A 204 270 61 00 87	NAG2i Reman Automatic Transmission	9/8/2014	2
A 204 270 95 02 87	NAG2i Reman Automatic Transmission	9/8/2014	9
A 204 670 63 00	WINDSHIELD	9/8/2014	50
A 204 900 67 09	CONTROL UNIT	9/8/2014	90
A 211 320 54 38 80	AIR SUSPENSION STRUT	9/8/2014	15
A 211 320 60 13 80	HYDROPNEUMATIC SPRING LEG	9/8/2014	123
A 211 320 95 13 80	HYDROPNEUMATIC SPRING LEG	9/8/2014	149
A 211 620 20 87	FRAME-TYPE INT. SUPPORT	9/8/2014	33
A 212 270 87 01 87	NAG2i Reman Automatic Transmission	9/8/2014	4
A 212 680 12 93	TS MOULDING	9/15/2014	495



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PART BACK-ORDERS			
Material	Material Description	ETA Week of	ETA Quantity
A 218 670 18 01	FRONT WINDOW	9/8/2014	139
A 219 320 11 13 80	REMAN HYDROPNEUMATIC SPRING LEG	9/8/2014	144
A 221 670 94 01	WINDSHIELD	9/8/2014	205
A 222 670 04 01	WINDSHIELD	9/8/2014	56
A 222 670 50 00	WINDSHIELD	9/8/2014	16
A 222 860 19 85 28 9C94	SEAT BELT	9/15/2014	44
A 222 860 20 85 28 9C94	SEAT BELT	9/15/2014	27
A 251 870 66 89 80	Sound Amplifier 7020 for W164 and W251	9/8/2014	9
A 451 630 11 69	WHEELHOUSE	9/1/2014	1
A 451 689 08 06 7M62	COWLING COCKPIT AREA	9/15/2014	1
A 451 689 22 53 7M62	INSTRUMENT PANEL	9/15/2014	1
A 451 860 36 02 CR4A	KNEE AIRBAG	9/15/2014	2
A 451 860 51 02	PASSENGER AIRBAG	9/8/2014	1
A 612 070 01 01 87	INJECTION PUMP	9/8/2014	33
A 612 096 03 99 87	TURBOCHARGER	9/8/2014	17
A 651 010 70 08 80	REMAN DIESEL ENGINE	9/8/2014	3
A 906 320 08 31	SHOCK ABSORBER	9/8/2014	14
A 906 320 12 31	SHOCK ABSORBER	9/22/2014	7
A 906 501 38 82	HOSE	9/1/2014	27
A 906 670 63 00	WINDSHIELD	9/8/2014	14
A 906 745 02 10	GLASS PANE	9/8/2014	3
A 906 997 22 52	EXHAUST GAS HOSE	9/8/2014	33
B6 6 47 0120	WHEEL HUB COVER	9/8/2014	608
B6 6 57 0009	ALL-SEASON FLOOR MATS	9/8/2014	39
BQ 6 68 0481	FLRMATS CHARC/BLACK SLK01	9/8/2014	30





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PROGRAM AND PRODUCT UPDATES

Parts Manager Carlisle Survey

The Carlisle annual survey helps us determine your satisfaction with the products and support we provide to your Parts operations. Please complete the survey by **October 3, 2014**.

Your feedback is extremely important and we hope that you will take the time to complete it (approximately 30 minutes). We will review the results and use it to help shape our future direction. Please review the NCA dated September 5th for additional information.

Supply Constraint: Reman AC Compressor with Clutch

We are currently experiencing a supply constraint for **Part Number A 002 230 52 11 80**; expected ETA is late October 2014. Every effort is currently being made by Daimler and our supplier to shorten this ETA. Please review the NCA dated September 5th for additional information.

Paragon 2.0 and Sunsetting of Old Paragon

All dealers are authorized and set up to use Paragon 2.0. As a result, the old Paragon system will sunset on October 1st. To facilitate the final transition, the PAC will host a refresher during the September 16th and 17th webinars. Please refer to NCA dated August 29th for additional information.

Parts Inventory Management – In Dealership Consulting Program

In support of the new Order/Return Policy, SmartCo Services LLC has been selected to conduct the one-day in dealership training. The training will introduce dealership management to the latest trends and techniques in managing parts inventories as well as focus on operational improvements in the areas of system settings, special order parts, lost sales tracking, service level performance, inventory turnover and stock order utilization. Please refer to the NCA dated September 5th for program details.

In-Vehicle Hotspot Discontinuation

Please be advised that the In-Vehicle Hotspot (Part #BQ 682 9001) will be discontinued. Only a limited quantity will be available for the run-out and the part will be blocked from ordering once the inventory is depleted. Please refer to the NCA dated September 5th for additional information.

MBUSA Oil Program – Biannual Oil Volume Rebate and 1st Half 2014 Filter Promotion Update

The 1st payouts for the Biannual Oil Volume Rebate and the Filter Promotion are now in process. Please refer to the NCA date September 3rd for additional information.

2014 Service Contract Program Changes and FAQ from Webinars

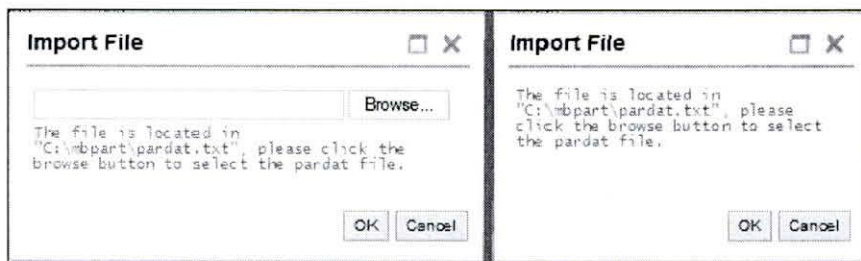
On September 3rd, new and enhanced Service Contract products were launched, replacing the existing plans. Packages have been specifically tailored to entice customers to go to dealerships for their service and repair needs first. Please refer to the NCA dated September 3rd for additional information.



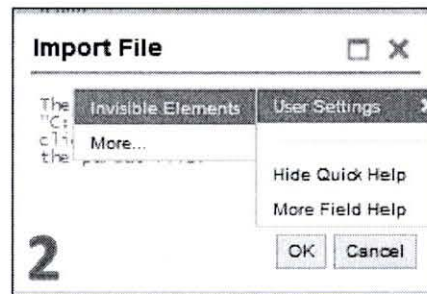
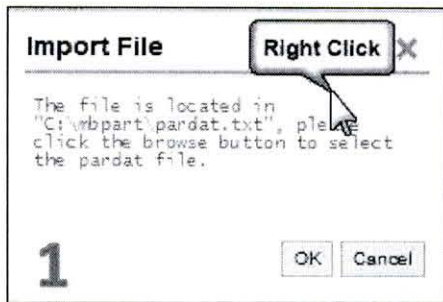
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TIP of the WEEK: Hidden Elements - What to do when a button/link/text does not appear

In Paragon 2.0 if a button does not appear that normally does, this is most likely due to it being hidden. The picture below on the right is missing the "Browse..." button.



1. To bring this back, right click on the area that the button should appear.
2. When the menu appears place your mouse over **User Settings** then select **Invisible Elements**.



3. Hidden Screen Elements will appear (there may be more than one page). Once you find the element, in this case **File Upload "C:\mbpart\pardat"**, click the link.
4. After clicking the link, the button will now appear again.





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NETSTAR MESSAGES

This is a summary of the NewsChannel Announcements for Parts posted 9/5/14.

[September PAC Webinars: Paragon 2.0](#)

[2013 - 2014 Parts Logistics and Support Highlights](#)

[Reminder: Parts Inventory Management - In Dealership Training Program](#)

[In-Vehicle Hotspot Discontinuation](#)

[MBUSA Oil Program - Biannual Oil Volume Rebate and 1st half 2014 Filter Promotion Update](#)

[Supply Constraint: Reman AC- Compressor with Clutch](#)

CAMPAIGN MESSAGES

The following recall and/or service campaign messages were posted on the Service page 9/5/14.

[Recall Campaign 2012120001 - Software Calibration Number \(SCN\) Code - Front SAM, MY 2013, X204 GLK](#)

[Recall Campaign 2012010006-Chk Tire Pressure Monitoring Coding...\(see full description\)](#)

LI PUBLICATIONS

None for the week.

OTHER STAR TEKINFO BULLETINS

None for the week.

