



Mercedes-Benz

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service

# newschannel update

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|---|---|
| TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers   | FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services |
| RE: Recall Campaign 2014 120002 UPDATE-<br>Replace Chain Tensioner Sealing Ring, Engine OM651 (Diesel) Only. Model 166 (ML 250 BT) Model Year 2015, X204 (GLK 250 BT), 212 (E 250 BT). Model Year 2014-2015 | DATE: December 11, 2014   |

## IMPORTANT RECALL UPDATE

**An additional 557 affected vehicles are being added to the recall and are flagged in VMI. A revised file of affected VINs is attached.**

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-367-6372.



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