 Connection offline

Technical product information

Topic	New Continental GT front seat belt/s twisted
Market area	Worldwide Bentley (1WBE)
Brand	Bentley
Transaction No.	2032773/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Occupant protection, pedestrian protection -> Belts -> Belt webbing guide	component / consumables -> loose	front left
Occupant protection, pedestrian protection -> Belts -> Belt webbing guide	component / consumables -> loose	front right
Occupant protection, pedestrian protection -> Belts	functionality	
Occupant protection, pedestrian protection -> Belts	dimensional accuracy	
Occupant protection, pedestrian protection -> Belts	component / consumables	
Occupant protection, pedestrian protection -> Belts	visual appeal / surface	

New workshop code

Object of complaint	Complaint type	Position
Occupant protection, pedestrian protection -> Belts -> Belt webbing guide	component / consumables -> loose	front left
Occupant protection, pedestrian protection -> Belts -> Belt webbing guide	component / consumables -> loose	front right

Vehicle data

New Continental GT

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
393*	2011	E		*	*	*
393*	2012	E		*	*	*
393*	2013	E		*	*	*
393*	2014	E		*	*	*


Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	3W	*	*	C				

SCB	*	ZA	*	*	C			
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Documents

Document name
master.xml

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Technical product information

Transaction No.: 2032773/2

New Continental GT front seat belt/s twisted

Customer statement / workshop findings

The front seat belt webbing is twisted (Figure 1), this is evident in both the stowed position and also when the seat belt is worn.

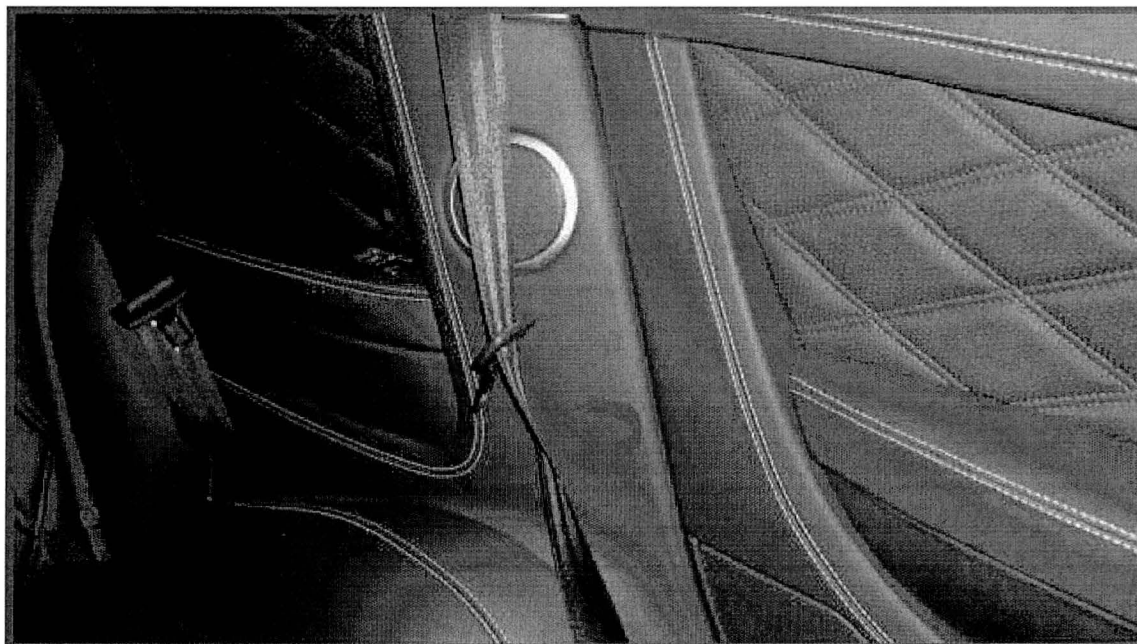


Figure 1

The front seatbelts in the stowed position should be as shown in Figure 2



Figure 2

Technical background

The seat belt webbing twists on retraction, this is due to the gap between the seat belt webbing guide and the webbing being out of tolerance.

The modification within this TPI should be applied to both the right and left hand side regardless if only one side is at fault.

IMPORTANT: During this TPI the workshop manual is quoted to help in carrying out various tasks, it is recommended that the procedures referenced are checked by the operative as the process within the workshop manual may have changed since last viewed.

Production change

All vehicles from VIN SCBFE63W1EC [REDACTED] have latest specification parts fitted at the time of production.

Measure

1. Remove the left hand side seat belt presenter - Refer to the Workshop Manual Rep.Gr 69 - Front seat belt presenter - To remove and fit - Motor unit Removal
2. Remove the left hand side seat belt webbing guide (Figure 3) from the 'D' loop

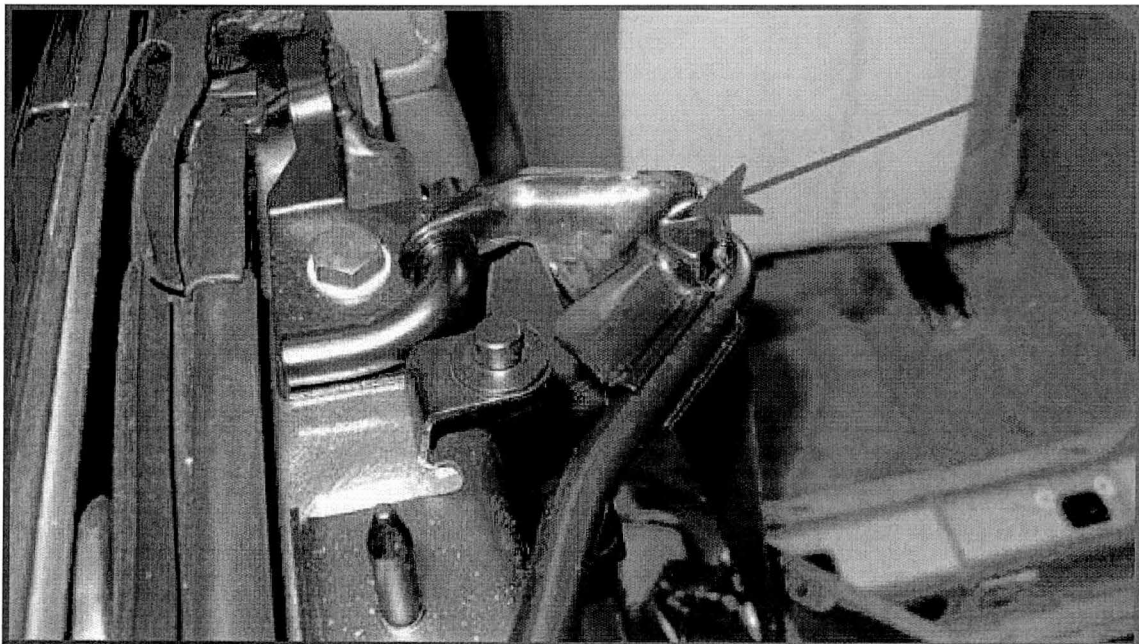


Figure 3

3. Modify the original guide as detailed below

- Referring to Figure 4 point A, carefully remove 8 mm from the guide as shown
- Referring to point B, carefully remove the remainder of the bracket material

NOTE: Ensure the edges where the bracket has been cut are smooth with no sharp edges

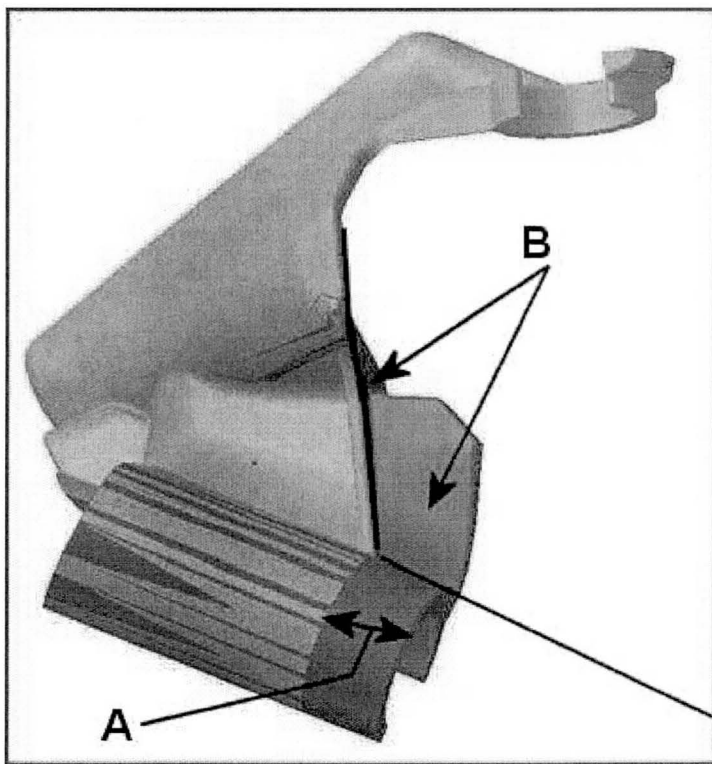


Figure 4

- The guide after the modification should be as shown in Figure 5

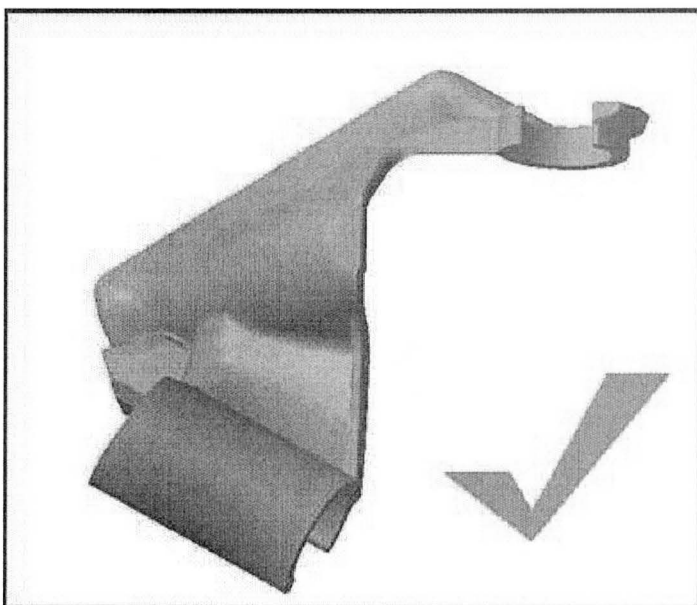


Figure 5

4. Ensure the seatbelt webbing is untwisted
5. Refit the modified left hand seat belt guide (Figure 6) ensure the two location points are securely clipped home onto the 'D' loop

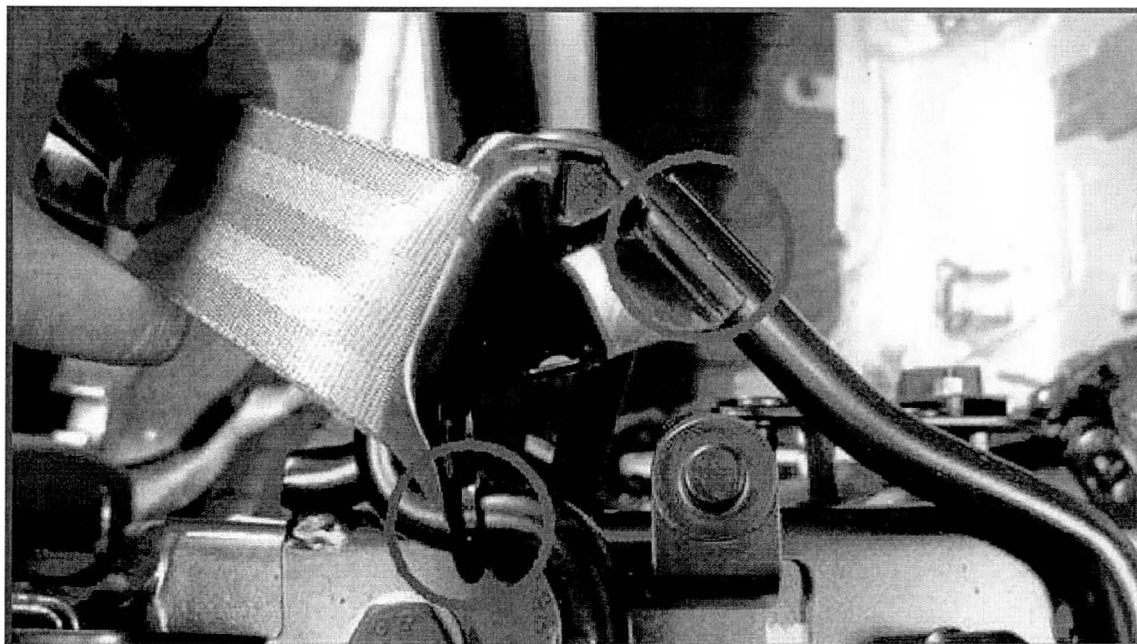


Figure 6

6. Referring to Figure 7 (point A) - Fit the left hand collar (3W0 887 707) onto the 'D' loop and 'click' close the retaining clip to secure the collar around the 'D' loop

- Ensure the cut out on the collar is fully seated onto the seatbelt webbing guide (Point B)

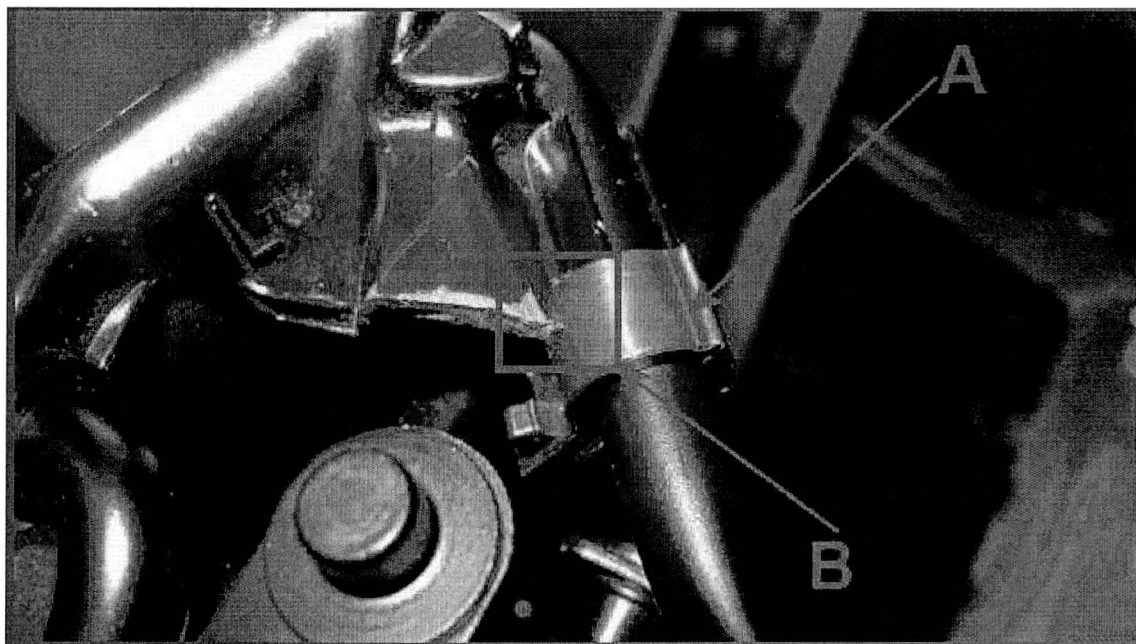


Figure 7

7. Referring to Figure 8 (Point A) fit the M3 bolt from the underside and fit the M3 nut, push the collar and guide to the forward most position (point B)

-Secure the collar to the 'D' loop using a suitable Torx driver **NOTE:** Take care not to over tighten the fixing which may result in damage to the collar. The collar when secured prevents any rearward movement of the guide the gap is then controlled between the webbing and the guide preventing the

seatbelt webbing from twisting



Figure 8

8. Refit the left hand seatbelt presenter – Refer to Workshop Manual Rep.Gr 69 - Front seat belt presenter - To remove and fit - Motor unit Removal

9. Repeat steps 1 to 8 on the right hand side seat belt guide

Warranty accounting instructions

Warranty Type 910 or 110
 Labour operation code 69 13 50 00
 Damage Service Number 69 13
 Damage code 00 12
 Time 220 time units

Parts information

Part Number	Description	Quantity
3W0 887 707	Left hand side collar	1
3W0 887 708	Right hand side collar	1
N10 613 301	Bolt	2
UM2 097 4SR	Nut	2