

SB-10058118-1056

FORD:

2013 F-Super Duty

This article supersedes TSB 14-0041 to update the Service Procedure and Part List.

ISSUE

Some 2013 F-Super Duty vehicles equipped with Sirius satellite radios may exhibit a radio that does not turn on during a Sirius satellite radio update and may exhibit any of the following symptoms: No audio after key restart, display message stating Sirius update while the 203 mm (8-inch) touchscreen freezes, CD will not eject with message saying No Disk and intermittently the 203 mm (8-inch) touchscreen locks up during Sirius satellite radio updates. The ACM will return to normal operation after removing or replacing fuse 29 in the body control module (BCM). The ACM software and hardware has been revised to correct these conditions.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Using Integrated Diagnostic System (IDS) check the ACM hardware part number.
 - a. Connect IDS to the vehicle.
 - b. Identify the vehicle.
 - c. Select Log Viewer - Technical View (Full Diagnostic) tab.
 - d. Scroll the page and locate (ACM) part number = DC3T-19C107-XX.
2. Does the ACM contain part number = DC3T-19C107-CA, CB, CC, CD, or CE?
 - a. No - reprogram the ACM to the latest calibration using IDS release 92.01 and higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.
 - b. Yes - replace the ACM unit. Refer to Workshop Manual (WSM), Section 415-00.

PART NUMBER	PART NAME
DC3Z-18C869-CA	ACM Radio Receiver Assembly

OPERATION	DESCRIPTION	TIME
140183A	2013 F-Super Duty: Diagnose And Reprogram The ACM (Do Not Use With Any Other Labor Operations)	0.3 Hr.
140183B	2013 F-Super Duty: Diagnose And Replace The ACM (Do Not Use With Any Other Labor Operations)	0.6 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
 Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

BASIC PART NO.	CONDITION CODE
18C869	04