

SB-10058117-4073**FORD:**

2013-2014 Escape

ISSUE

Some 2013-2014 Escape vehicles equipped with all-wheel drive (AWD) may exhibit rear drive unit (RDU) whine at highway speeds of 64-88 Km/h (40-55 MPH).

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Does the vehicle exhibit a whine noise from the rear at 64-88 Km/h (40-55 mph)?
 - a. Yes - proceed to Step 2.
 - b. No - this article does not apply. Refer to the Workshop Manual (WSM), Section 100-04 for normal diagnosis.
2. Replace the RDU front bushings with updated parts. Refer to WSM, Section 502-00.

PART NUMBER	PART NAME
7E5Z-4B424-D	Bushing (2 Req)
W716312-S442	Bolt - Lower Knuckle (2 Req)
W716315-S442	Bolt - Control (4 Req)
CCPZ-3B477-A	Nut - Axle (2 Req)
7E5Z-4B422-B	Clip - Axle (2 Req)
W706130-S442	Bolt - Rear Subframe (4 Req)
5F9Z-4682-AA	Bolt - Rear Driveshaft (12 Req)
W520213-S442	Nut - Rear Stabilizer Bar End Link Lower (2 Req)
6G9Z-5495-A	Nut - Rear Stabilizer Bar End Link Upper(2 Req)
CV6Z-4B416-A	Seal - Axle Halfshaft (2 Req)
W715753-S442	Bolt - Bearing Hub (8 Req)
W708748-S439	Bolt - Rear Bushing (4 Req)

OPERATION	DESCRIPTION	TIME
140182A	2013-2014 Escape AWD: Road Test To Verify Concern And Replace The RDU Front Bushings (Can Be Claimed With Operation B) (Do Not Use With Any Operations Outside Of This Article)	4.8 Hrs.
140182B	2013-2014 Escape AWD: Additional Time For Caster, Camber, Toe-In Check And Adjust (Can Be Claimed With Operation A) (Do Not Use With Any Operations Outside Of This Article)	0.8 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
4B424	42