

**SB-10058116-9655****FORD:**

2014 Transit Connect

**ISSUE**

Some 2014 Transit Connect vehicles equipped with sliding door blanking panels may exhibit small scratches on the sliding door body panel, where the blanking panel meets the body panel. These scratches may be located on either door and anywhere around the blanking panel top, bottom or sides. The scratches may have broken through the paint to expose bare metal.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Are paint scratches present on the exterior of the left or right sliding doors near the blanking panels? (Figure 1)

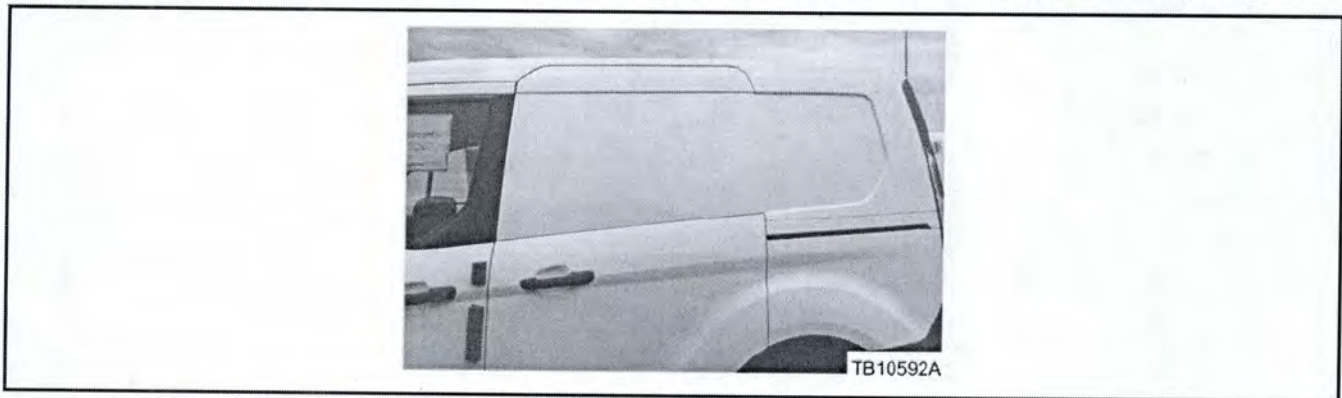


Figure 1 - Article 14-0181

- a. Yes - proceed to Step 2.
  - b. No - this article does not apply.
2. Remove the blanking panel. Refer to Workshop Manual (WSM), Section 501-11 General Procedures.
    - a. Blanking panel is removed in the same manner as fixed glass.
  3. Repair any scratches around and under the sliding door blanking panel, specifically those located outside the urethane bead and potentially exposed to weather (rain and humidity). (Figures 2-3)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

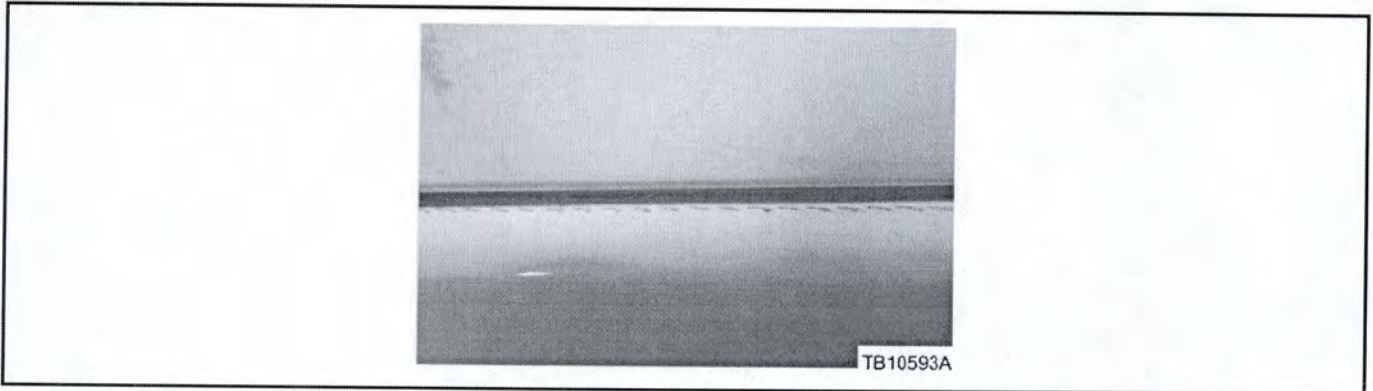


Figure 2 - Article 14-0181

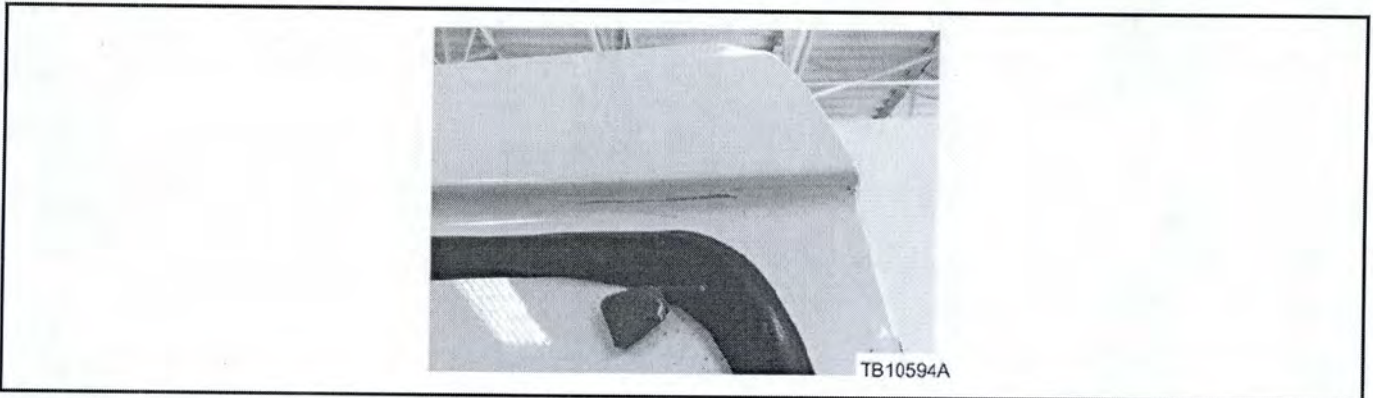


Figure 3 - Article 14-0181

- a. Refer to your paint system technical manual for preparation steps and paint application. In addition, refer to WSM, Section 501-36. Make sure the entire panel is clear coated.
- b. Make sure you mask/tape over the existing urethane bead to protect it from clear coat contamination.
4. Install the blanking panel. Refer to WSM, Section 501-11 General Procedures.
  - a. Blanking panel is installed in same manner as fixed glass.

Obtain Locally	
	Dow® BETASEAL™ Express Dow Express Advanced Cure Auto Glass Urethane Adhesive
	Sika® Tack® -ASAP Hot-Applied Windshield Adhesive
5500/5500A/5500SA	Dow® Urethane One Step Glass Primer Betaprime™
206 G+P	Sika® Primer
5201	Dow® BETAPRIME™ Bare Metal Etch Primer
43538	Dow® BETASEAL™ Body Primer

PART NUMBER	PART NAME
ZC-23	Motorcraft® Ultra-Clear Spray Glass Cleaner

**TSB 14-0181 (Continued)**

<b>OPERATION</b>	<b>DESCRIPTION</b>	<b>TIME</b>
140181A	2014 Transit Connect: Inspect, Remove The Blanking Panel And Detrim One (1) Sliding Door (Can Be Claimed With Operation C) (Do Not Use With Any Operations Outside Of This Article)	0.8 Hr.
140181B	2014 Transit Connect: Inspect, Remove The Blanking Panel And Detrim Both (2) Sliding Doors (Can Be Claimed With Operation D) (Do Not Use With Any Operations Outside Of This Article)	1.5 Hrs.
140181C	2014 Transit Connect: Additional Time To Paint One (1) Sliding Door (Can Be Claimed with Operation A) (Do Not Use With Any Operations Outside Of This Article)	3.2 Hrs.
140181D	2014 Transit Connect: Additional Time To Paint Both (2) Sliding Doors (Can Be Claimed with Operation B) (Do Not Use With Any Operations Outside Of This Article)	6.4 Hrs.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

<b>BASIC PART NO.</b>	<b>CONDITION CODE</b>
24622	70