

SB-10058100-6225

FORD:

2001-2004 Escape

This article supersedes TSB 14-0143 to update the Service Procedure.

ISSUE

2001-2004 Escape vehicles Safety Recall 14S02 has been issued for vehicles that are operated in high corrosion areas for an extended period, where a corrosion-related separation of the forward attachment of the lower control arm (LCA) from the subframe may occur. Separation of the LCA from the subframe may result in diminished vehicle directional control, increasing the risk of a crash.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. For 2001-2004 Escape vehicles that are not covered under Safety Recall 14S02 but exhibit corrosion at the forward attachment of the lower control arm, dealers can call the Special Service Support Center (SSSC) at 1-800-325-5621 to request recall service action. Dealers located in U.S. Federalized Territories (America Samoa, Guam, Northern Mariana Islands, Puerto Rico and U.S. Virgin Islands) must contact expcco@ford.com to request recall service action.
2. If approved, follow Safety Recall 14S02. Dealers are to install a reinforcement crossbrace on the subframe so that steering control can be maintained in the event of a separation of the forward attachment of the LCA. If the forward attachment of the LCA has already separated, provide the required information as indicated in Attachment III of Safety Recall 14S02: Technical information to request approval to replace the subframe.

OTHER APPLICABLE ARTICLES: 14S02

WARRANTY STATUS:

Information Only – Not Warrantable

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.